



NEW WESTMINSTER POLICE BOARD

OPEN AGENDA

Tuesday, February 20, 2024 at 0930

Join in-Person:

555 Columbia Street, New Westminster

Join via Zoom:

<https://us02web.zoom.us/j/82829914270?pwd=Yk5VM0t6MFBnZ0VCMjFDbyxOVh0UT09>

Webinar ID: 828 2991 4270

+1 778 907 2071

✓ Indicates Attachment

We recognize and respect that New Westminster is on the unceded and unsundered land of the Halkomelem speaking peoples. We acknowledge that colonialism has made invisible their histories and connections to the land. As a City, we are learning and building relationships with the people whose lands we are on.

1	ADOPTION & PRESENTATIONS	
	1.1 Land Acknowledgement	<i>Police Board</i>
✓	1.2 Adoption of Open Agenda: February 20, 2024	<i>Police Board</i>
2	CONSENT AGENDA	
✓	2.1 Approval of Open Minutes: January 16, 2024	<i>Police Board</i>
	2.2 Police Board Member Reports	
✓	2.3 Statistics: January 2024	
✓	2.4 Monthly Report on NWPD Overtime: December 31, 2023	
✓	2.5 GOVERNANCE: Report on Human Resources	
✓	2.6 GOVERNANCE: Report on Training	
✓	2.7 Promoting Unbiased Policing Audit	
✓	2.8 Police Board Correspondence	
	(a) BCAPB 2024 – Notice of AGM and Resolutions	
	(b) BCAPB 2024 Conference and AGM – Registration	
	(c) EComm January Update from George Madden	
3	ONGOING BUSINESS	
✓	3.1 Request for Board Direction on Public Engagement for NWPD Annual Budget	<i>Chief Constable Jansen</i>
4	NEW BUSINESS	
✓	4.1 BACP 2024 Conference and AGM – Sponsorship Request	<i>Chief Constable Jansen</i>
	NEXT MEETING	
	Date: April 16, 2024 @ 0930	
	Location: Blue Room, 555 Columbia Street	
	ADJOURNMENT OF OPEN MEETING	



NEW WESTMINSTER MUNICIPAL POLICE BOARD

January 16, 2023 at 09.30 am

In-Person and via ZOOM

New Westminster Police Department, 555 Columbia Street, New Westminster

MINUTES of Regular Meeting

PRESENT:	Mayor Patrick Johnstone	Chair
	Ms. Heather Boersma	(via Zoom)
	Mr. Drew Hart	
	Mr. Patrick Lalonde	
	Ms. Mary Trentadue	
STAFF:	Chief Constable Dave Jansen	
	Deputy Chief Constable Paul Hyland	
	Inspector Andrew Perry	
	Inspector Eamonn Ward	
	Ms. Jacqueline Dairon	Finance Supervisor
	Ms. Daisy Dyer	Police Board Secretary
	Ms. Hailey Finnigan	Communications
REGRETS:	Mr. Alejandro Diaz	

The meeting was called to order at 09:30 a.m.

1. ADOPTION

1.1 Land Acknowledgement

We recognize and respect that New Westminster is on the unceded and unsurrendered land of the Halkomelem speaking peoples. We acknowledge that colonialism has made invisible their histories and connections to the land. As a City, we are learning and building relationships with the people whose lands we are on.

1.2 Adoption of Regular Agenda: January 16, 2024

MOVED AND SECONDED

THAT The New Westminster Police Board approve the January 16, 2024, Regular Agenda with the following additions:

- 4.2 February Notice: Governance
- 4.3 Correspondence from Mr. Alejandro Diaz

CARRIED

2. CONSENT AGENDA

- 2.1 Approval of Open Minutes: November 21, 2023**
- 2.2 Police Board Member Reports**
- 2.3 Statistics: November 2023 and December 2023**
- 2.4 Monthly Report on NWPD Overtime: December 2023**
- 2.5 Policy: AB195.01, AD90, AB250**
- 2.6 Street Check Audit Report**
- 2.7 Correspondence**

- 2.7 (a) North Vancouver Emergency Call Taking and Dispatch Update**
- 2.7 (b) December 2023 E-Comm Update from George Madden**

MOVED AND SECONDED

THAT item 2.6 be removed from the Consent Agenda; and

THAT the New Westminster Police Board approve the remaining Consent Agenda items.

CARRIED

ITEMS REMOVED FROM THE CONSENT AGENDA

2.6 Street Check Audit Report

Ms. Trentadue referenced the following paragraph within the Street Check Audit Report:

Random or arbitrary Street Checks shall not be conducted. In a Street Check, the person was not found committing an offense, but the police observe a suspicious behavior or concern about the person's safety.

Ms. Trentadue asked for clarity, confirming with Inspector Dudar that a street check could be conducted if these criteria were met. Inspector Dudar further noted that this could be for reasons such as a wellbeing or wellness check.

Ms. Trentadue further enquired into any further reports that will contain disaggregated data related to ethnicity. Chief Constable Jansen confirmed that a report will be forthcoming.

Received for information.

3. ONGOING BUSINESS

3.1 Appointment of BCAPB Representatives

Mr. Hart is no longer able to commit to the role of BCAPB Representative for the NWPB. Mayor Johnstone canvassed the Board to establish any interest in the role from other board members.

Mr. Lalonde volunteered to represent the NWPB until April 2024.

MOVED AND SECONDED

THAT Patrick Lalonde be appointed to the BCAPB as the authorized representative for the New Westminster Police Board until April 2024

CARRIED

3. NEW BUSINESS

4.1 Chief Constable Jansen Announcement

Chief Constable Jansen announced the retirement of himself and Inspector Dudar.

Inspector Dudar will be retiring effective April 1, 2024.

Chief Constable Jansen will be retiring effective October 26, 2024.

Mayor Johnstone recognized both Inspector Dudar and Chief Constable Jansen for their remarkable accomplishments over the span of their careers, and thanked them both for their leadership.

Received for information.

4.2 February Notice: Governance

Ms. Trentadue noted that the review of the NWPB Governance Manual and policy is a large undertaking and wishes to begin working on this task.

Mayor Johnstone stated that he and Chief Constable Jansen have held discussions on the matter, with direction for Chief Constable Jansen to begin work on engaging a consultant.

Ms. Dyer was directed to ask the Municipal police board secretaries if they have engaged or utilized a specific contractor for their governance manual reviews.

Received for information.

4.3 Correspondence from Alejandro Diaz

A letter from Mr. Diaz was presented before the Board, expressing Mr. Diaz's intention to take a leave of absence from the police board in order to run for the school board.

Received for information.

ADJOURNMENT of Regular Meeting

Chair Johnstone adjourned the meeting at 1010 hrs.

Next meeting

The next meeting will take place on Tuesday, 20 February, 2024, at 0930 at 555 Columbia Street, New Westminster.

PATRICK JOHNSTONE
CHAIR

DAISY DYER
RECORDING SECRETARY



January 2024 - Statistics

Crime Type Category ¹	2023 December	2024 January	January 3YR Avg	YTD 2022	YTD 2023	YTD 2024	YTD 3YR Avg	% Change 2023-2022
Persons Offences								
HOMICIDE	0	0	0	0	0	0	0	N/A ²
ATTEMPTED HOMICIDE	0	0	0	1	0	0	0	N/A
SEXUAL ASSAULTS	6	2	5	5	8	2	5	-75%
ASSAULT-COMMON	26	39	33	27	33	39	33	18%
ASSAULT-W/WEAPON OR CBH	5	10	13	10	18	10	13	-44%
ASSAULT-AGGRAVATED	1	0	1	0	2	0	1	-100%
ROBBERY	3	0	4	2	11	0	4	-100%
Total Monitored Persons Offences	41	51	56	45	72	51	56	-29%
Domestic Violence								
DOMESTIC VIOLENCE	35	23	47	51	66	23	47	-65%
FAMILY VIOLENCE	19	16	24	27	29	16	24	-45%
Property Offences								
BREAK & ENTER-BUSINESS	17	12	10	8	10	12	10	20%
BREAK & ENTER-RESIDENCE	9	5	6	2	10	5	6	-50%
BREAK & ENTER-OTHER	8	9	4	1	3	9	4	200%
THEFT OF VEHICLE	7	14	13	13	13	14	13	8%
THEFT FROM VEHICLE	31	16	50	66	67	16	50	-76%
THEFT-OTHER OVER \$5000	1	2	2	1	3	2	2	-33%
THEFT-OTHER UNDER \$5000	47	41	36	30	38	41	36	8%
MISCHIEF OVER \$5000	0	0	0	1	0	0	0	N/A
MISCHIEF \$5000 OR UNDER	45	38	40	42	40	38	40	-5%
Total Monitored Property Offences	165	137	162	164	184	137	162	-26%
Traffic Offences								
Collisions								
COLLISION-FATAL	1	0	0	1	0	0	0	N/A
COLLISION-NON-FATAL INJURY	11	11	11	5	16	11	11	-31%
COLLISION-ALL OTHERS	38	51	50	50	48	51	50	6%
Total Collision Offences	50	62	61	56	64	62	61	-3%
215 Impaired								
215 ALCOH-24HR & DRUG	11	2	3	5	1	2	3	100%
215 ALCOH IRP FAIL & REFUSE ASD-90 DAY	7	5	13	15	19	5	13	-74%
215 ALCOH IRP WARN	5	2	4	8	2	2	4	0%
IMPAIRD OP MV (DRUGS & ALCOH)	12	7	12	20	10	7	12	-30%
Weapons Offences								
WEAPONS	4	8	8	5	10	8	8	-20%
Other Non-Criminal Offences								
BYLAW	28	17	21	14	32	17	21	-47%
FALSE ALARMS	51	55	64	66	70	55	64	-21%
MISSING PERSONS	26	19	19	22	16	19	19	19%
MENTAL HEALTH RELATED	61	36	43	30	63	36	43	-43%
DISTURBED PERSON/ATT SUICIDE	45	26	42	46	54	26	42	-52%
SUDDEN DEATH	10	9	11	12	13	9	11	-31%
DOMESTIC DISPUTE-NO ASSAULT	25	19	29	23	45	19	29	-58%

¹ The above statistics were extracted from LMD PRIME, General Occurrences (GOs) with CCIS Status: <A (all files except unfounded) or B:Z (founded). Please note that the figures reflect police records as of the day the data was originally extracted; therefore, the figures may have changed over time. The PRIME data was last reviewed on: 2024-02-05. Please contact the New Westminster Police Department - Criminal Intelligence Unit for more information.

² Undefined. Percent Change = ((new value - initial value / initial value) x 100). Division by zero is division where the divisor (denominator) is zero, where the expression has no meaning; therefore, division by zero is undefined.



Downtown Statistics

<i>Crime Type Category¹</i>	2023 January	2024 January	January 3YR Avg	YTD 2022	YTD 2023	YTD 2024	YTD 3YR Avg	% Change 2023-2024
<i>ASSAULT-COMMON</i>	14	14	13	10	14	14	13	0%
<i>ASSAULT-W/WEAPON or CBH</i>	6	5	5	4	6	5	5	-17%
<i>ASSAULT-AGGRAVATED</i>	2	0	1	0	2	0	1	-100%
<i>ROBBERY</i>	8	0	3	1	8	0	3	-100%
<i>BNE-BUSINESS</i>	2	4	3	3	2	4	3	100%
<i>BNE-RESIDENCE</i>	1	2	1	0	1	2	1	100%
<i>THEFT FROM AUTO - OVER AND UNDER \$5000</i>	5	5	11	23	5	5	11	0%
<i>THEFT-OTHER - OVER AND UNDER \$5000</i>	14	12	13	12	14	12	13	-14%
<i>MISCHIEF - OVER AND UNDER \$5000</i>	8	7	11	18	8	7	11	-13%
<i>MENTAL HEALTH RELATED</i>	25	11	14	5	25	11	14	-56%

¹ The above statistics were extracted from LMD PRIME, General Occurrences (GOs) with CCJS Status: <>A. The data was mapped in ArcMap 10.8.2, and the Downtown statistics were extracted using the *Select By Location* function – “are completely within the source layer feature”. Please note that the figures reflect police records as of the day the data was originally extracted; therefore, the figures may have changed over time. The PRIME data was last reviewed on: 2024-02-05. Please contact the New Westminster Police Department - Criminal Intelligence Unit for more information.

Overtime Report to December 31, 2023

	2023 Annual Budget	YTD Budget	2023 Actual	Recovery Via Grants	Adjusted YTD	YTD Variance	Budget Remaining	Last 1.5 weeks	2022 Prior YTD Actual
Management	2,000	2,000	-		-	2,000	2,000	-	13
Admin Services	25,000	25,000	21,173		21,173	3,827	3,827	1,657	17,229
Community & Spec Res	30,000	30,000	30,707		30,707	(707)	(707)	-	22,399
	55,000	55,000	51,879	-	51,879	3,121	3,121	1,657	39,629
Patrol Admin	56,000	56,000	71,970	37,625	34,345	21,655	21,655	4,271	71,288
Patrol A Platoon	60,000	60,000	65,645		65,645	(5,645)	(5,645)	4,358	71,256
Patrol B Platoon	60,000	60,000	80,889		80,889	(20,889)	(20,889)	5,779	52,299
Patrol C Platoon	60,000	60,000	71,205		71,205	(11,205)	(11,205)	4,286	55,991
Patrol D Platoon	60,000	60,000	56,395		56,395	3,605	3,605	8,362	48,187
	296,000	296,000	346,105	37,625	308,479	(12,479)	(12,479)	27,056	299,020
Major Crime	240,000	240,000	238,085		238,085	1,915	1,915	19,937	219,592
Forensic Ident	85,000	85,000	62,305		62,305	22,695	22,695	8,252	50,930
Street Crime	65,000	65,000	33,150		33,150	31,850	31,850	2,886	32,632
	390,000	390,000	333,540	-	333,540	56,460	56,460	31,075	303,153
Total Sworn Overtime	743,000	743,000	731,524	37,625	693,899	49,101	49,101	59,787	641,815

Civilian Overtime

	2023 Annual Budget	YTD Budget	2023 Actual	Recovery Via Grants	Adjusted YTD	YTD Variance	Budget Remaining	Last 1.5 weeks	2022 Prior YTD Actual
Management	1,000	1,000	-		-	1,000	1,000	-	-
Admin/Finance	7,000	7,000	7,021	2,874	4,147	2,853	2,853	970	3,211
Admin Services	18,000	18,000	19,045		19,045	(1,045)	(1,045)	2,199	17,724
Records Services	62,000	62,000	88,174		88,174	(26,174)	(26,174)	8,176	41,993
Community & SR	3,000	3,000	606		606	2,394	2,394	-	1,551
Victim Services	9,000	9,000	17,538		17,538	(8,538)	(8,538)	3,647	6,664
	92,000	92,000	125,364	-	125,364	(33,364)	(33,364)	14,022	67,931
Major Crime	4,000	4,000	4,461		4,461	(461)	(461)	-	1,080
Forensic Ident	5,000	5,000	3,865		3,865	1,135	1,135	-	7,096
	9,000	9,000	8,326	-	8,326	674	674	-	8,176
Total Civilian Overtime	109,000	109,000	140,711	2,874	137,837	(28,837)	(28,837)	14,992	79,318

Total NWPD OT - Excluding Secondments	852,000	852,000	872,235	40,500	831,736	20,264	20,264	74,779	721,133
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New Westminster Police Department

REPORT

To: Mayor Johnstone and Members of the New Westminster Police Board **Date:** February 20, 2024

From: Deputy Chief Constable Paul Hyland **Item #:**

Subject: 2024 Human Resources Report – Police Board Governance item

RECOMMENDATION

That the New Westminster Police Board accept the annual Governance Report on Human Resources for information.

PURPOSE

The Police Board Governance Manual requires a report on the state of Human Resources in the New Westminster Police Department (NWPD) for the February meeting. This report will provide information on the current state of NWPD staffing, recruiting and related HR issues.

BACKGROUND

Sworn Member Staffing

As of February 2024, the NWPD had 154 sworn members broken down as follows:

Core policing strength: 121

- Fully Operational – 93
- Operational with restrictions – 2
- Non-operational (Worksafe/Sick/LTIR) - 9
- Police Recruits in Training – 11
- Retirement leave - 1
- Maternity/Paternity leave – 4

Suspended with pay - 1

Gang Suppression Unit – 4 (Provincially funded)

Total Seconded - 29

Integrated Homicide Investigations Unit – 2

Municipal Undercover Unit – 2

Integrated Road Safety Unit – 4

National Weapons Enforcement Team – 1

Integrated LMD Police Service Dog Team – 3

Provincial Tech Crimes Unit – 1

Provincial Hate Crime Unit – 1

Integrated Auto theft Unit – 1

Combined Forces Special Enforcement Unit – 5

E-INSET National Security Unit – 0

Integrated LMD Emergency Response Team – 1

Real Time Information Centre – 1

Federal Serious Organized Crime – 5

Integrated Collision Analysis/Reconstruction Unit – 1

Metro Transit Police - 1

Civilian Staffing

The NRPD has 38 full-time civilian staff members, with no outstanding vacancies.

Staffing Demographics

Of the 153 current sworn members, 27% (42) identify as female (Canadian national average is 23%) while 26% (40) are culturally diverse (national average is 8%). The gender and cultural numbers should continue to increase given our focus on diversity in hiring at the recruit level. Of the 67 sworn members hired since January of 2019, 31.3% identify as female while 36% are culturally diverse.

Currently, of the 38 civilian full-time members, 82% (31) identify as female, while 55% (21) are culturally diverse.

DISCUSSION

Staffing Challenges

2023 was again a very dynamic year for sworn member recruiting and retention. Sworn member attrition totaled six (down from 13 in 2022). This attrition included four members moving to the RCMP, one to the VPD and one whose employment was terminated. The current challenge being

faced regarding the RCMP is their aggressive recruiting of experienced members. Due to significant RCMP vacancies, they are offering experienced members' choice of detachment or specialty position. Of the four members who have left to the RCMP, two moved to detachments outside of the Lower Mainland (citing cost of living concerns), while one remained in their current seconded position with the LMD Emergency Response Team, having been promised unlimited tenure in their positions.

While we did not see any retirement attrition in 2023, we do anticipate a number in 2024, which will again provide staffing challenges. We have noticed continued competitiveness at both the experienced and recruit level of hiring, which we also anticipate continuing into 2024, due in large part to the confirmation that the Surrey Police transition will continue, and the overall labour market shortage of police officers.

On the positive side, we continue to see the NWPD as a police employer of choice, both at recruit and experienced member positions. In 2023, we hired 15 sworn members, including 11 recruits and 4 experienced members.

Moving forward in 2024, we anticipate some of the same staffing and recruiting challenges we saw in 2023, including:

1. All police agencies are currently conducting aggressive recruiting campaigns for Recruit and experienced officers and most, if not all, have significant vacancies to fill.
2. It is anticipated that as the Surrey Policing Transition continues, it will continue to create a vacuum of qualified applicants. It has become a "buyer's market" for experienced and recruit applicants as all police agencies are seeking officers to fill current vacancies.
3. The JIBC Police Academy is current scaled to run three recruit classes per year of 64 recruits each, totaling 192 annually. Recent projections have indicated that over the next three years, the Police Academy needs to put through 300+ recruits annually to keep pace with vacancies and attrition for municipal agencies. Currently we have been averaging four seats per class, which is the bare minimum for us to continue to maintain staffing levels.

Staffing-Recruiting Plan

For 2024, the Recruiting team anticipates hiring 12-14 recruits based on anticipated attrition. This is a bit of a moving figure as we are unable to accurately predict attrition to other police agencies. Again, the challenge that we face is the fact it takes a new recruit about ten months to complete their Police Academy training and become fully operational. Given this, unanticipated vacancies are often filled by bringing on experience members who can begin working operationally much quicker.

Sick Leave

2023 saw a continued reduction in used sworn member sick leave as compared to 2022 and 2021:

2023 – 9 613 hours
2022 – 11 462 hours
2021 – 11 790 hours

Similarly, Civilian sick leave also saw a significant decrease from 2022 and 2021:

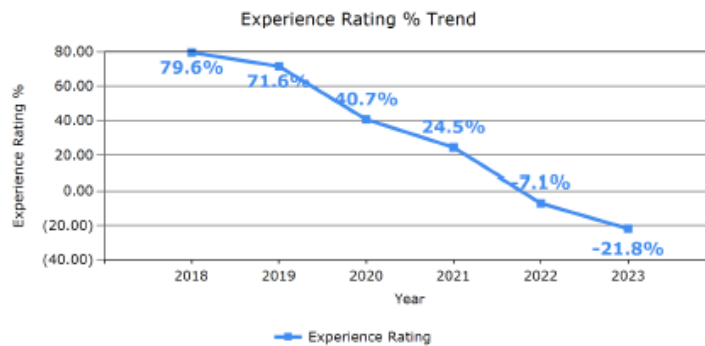
2023 – 1369 hours
2022 – 3939 hours
2021 – 3204 hours

WorksafeBC Claims

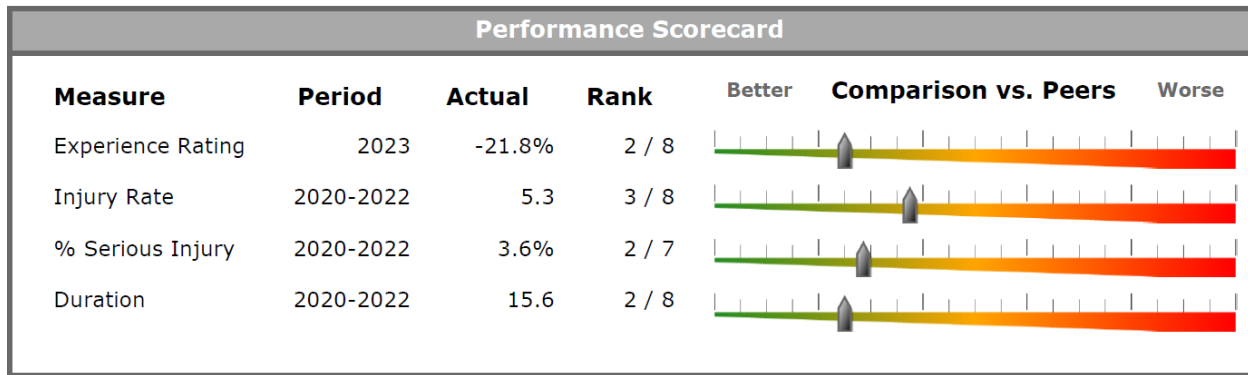
Each year WorkSafeBC calculates a base rate, which reflects the historical cost of injuries in our industry. An experience-rating discount or surcharge, based on our organization’s health and safety record, is then applied to determine our net rate. A positive value is known as a surcharge and a negative value as a discount. The lowest possible discount rate is - 50%.

- The NWPD’s health and safety record has been consistently improving over the past 5 years.
- In 2022 and 2023, the NWPD’s health and safety record was below the base rate, meaning, on average, we are doing better than our peers, leading us to receive a discounted rate.
- In 2022, the discounted rate totaled \$51,723.
- In 2023, the discounted rate totaled \$178,557.
- There is additional room to improve our discount (up to - 50%) by continuing to improve our health and safety record.

NWPD EXPERIENCE RATING % TREND



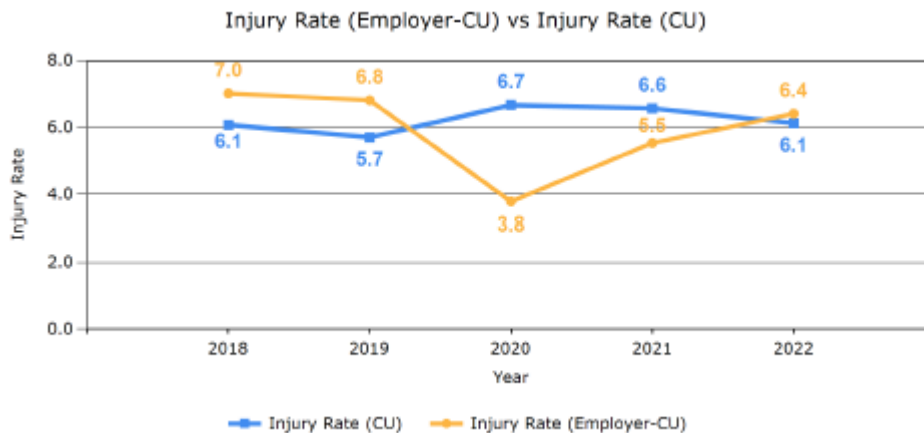
PERFORMANCE SCORECARD



INJURY RATE

- Our injury rate exceeded the average injury rate in our industry in 2018 (13%), 2019 (18%) and 2022 (5%).
- Our injury rate was below the average injury rate in our industry in 2020 (55%) and 2021 (18%).
- The percentage of serious injury claims were 2018 = 8%, 2019 = 8%, 2020 = 0%, 2021 = 10% and 2022 = 0%.

The following graph shows our actual injury rate compared to the average injury rate in our Classification Unit [peer comparison group]. The Injury Rate represents the number of time-loss claims we had, per 100 workers.



Short Term Disability/Long Term Disability/Fatality Claims and Costs

- Acts of Violence, Force represents 25% of claims and 24% of total claim costs.
- Mental disorder represents only 8% of claims; however, it represents a significantly disproportionate 58% of total claim costs.
- Back strain represents 10% of claims; however, it represents a disproportionate 18% of total claim costs.

- Other strains represent 38% of claims, but only 19% of total claim costs.

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 accident types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2018 to 2022).

Accident Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Exposure to Toxic Substances	16	27%	\$52,944	4%
Acts of Violence, Force	15	25%	\$293,777	24%
Fall on Same Level	8	13%	\$26,602	2%
Overexertion	5	8%	\$64,543	5%
Struck Against	3	5%	\$1,480	0%
Struck By	3	5%	\$7,112	1%
Involuntary motion	2	3%	\$77,175	6%
Industrial and Other Vehicle Accidents	1	2%	\$5,477	0%
MVI	1	2%	\$2,687	0%
Other Bodily Motion	1	2%	\$1,252	0%
Other Accidents	5	8%	\$695,248	57%
Total	60		\$1,228,297	

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 injury types involved in an injury or an illness, based on count. Figures shown are totals for the previous five years (2018 to 2022).

Injury Type	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
Other Strains	23	38%	\$229,096	19%
Respiratory Inflammation	14	23%	\$51,587	4%
Back Strain	6	10%	\$219,960	18%
Mental disorder	5	8%	\$713,539	58%
Abrasion	2	3%	\$1,721	0%
Laceration	2	3%	\$1,265	0%
Concussion	1	2%	\$1,860	0%
Contusion	1	2%	\$294	0%
Fractures	1	2%	\$5,477	0%
Other Injuries	5	8%	\$3,497	0%
Total	60		\$1,228,297	

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for the top 10 sources of an injury or an illness, based on count. Figures shown are totals for the previous five years (2018 to 2022).

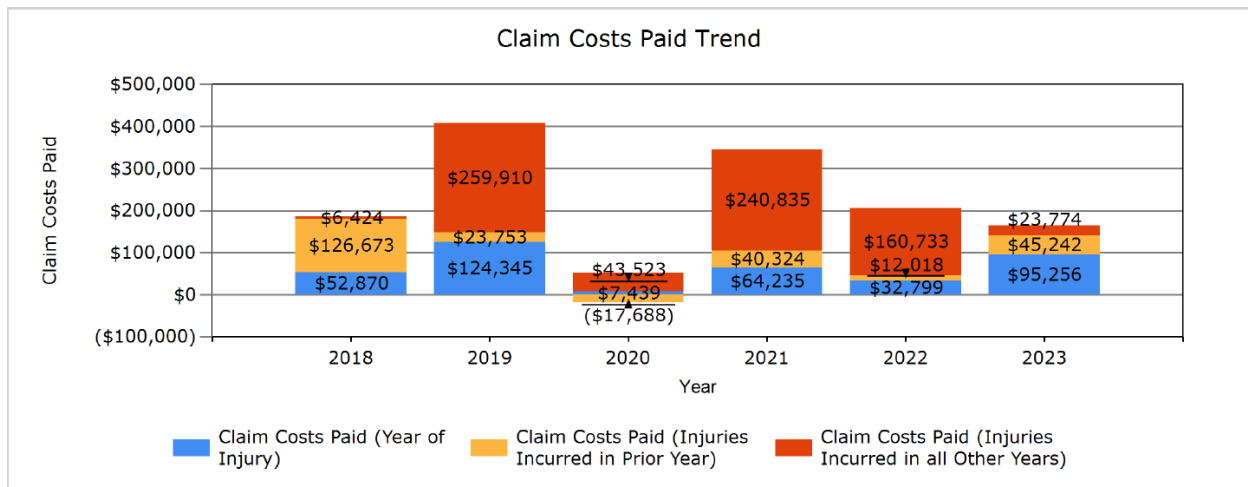
Source of Injury	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
People	25	42%	\$1,069,064	87%
Infectious and Parasitic Agents	14	23%	\$51,587	4%
Floors, Walkways, Ground Surfaces	8	13%	\$26,023	2%
Land Vehicles	4	7%	\$13,683	1%
Instruments and Equipment	3	5%	\$2,160	0%
Apparel and Textiles	2	3%	\$61,343	5%
Containers	2	3%	\$2,272	0%
Scrap, Waste, Debris	1	2%	\$912	0%
Structures and Structural Elements	1	2%	\$1,252	0%
Total	60		\$1,228,297	

The following table shows the number of STD/LTD/Fatal claims, and costs paid to date for age groups with an injury or an illness, based on count. Figures shown are totals for the previous five years (2018 to 2022).

Age Groups	STD/LTD/Fatal Claims	% By Volume	Total Cost	% By Total Cost
15 to 24	4	7%	\$7,032	1%
25 to 34	27	45%	\$118,280	10%
35 to 44	18	30%	\$711,715	58%
45 to 54	11	18%	\$391,271	32%
Total	60		\$1,228,297	

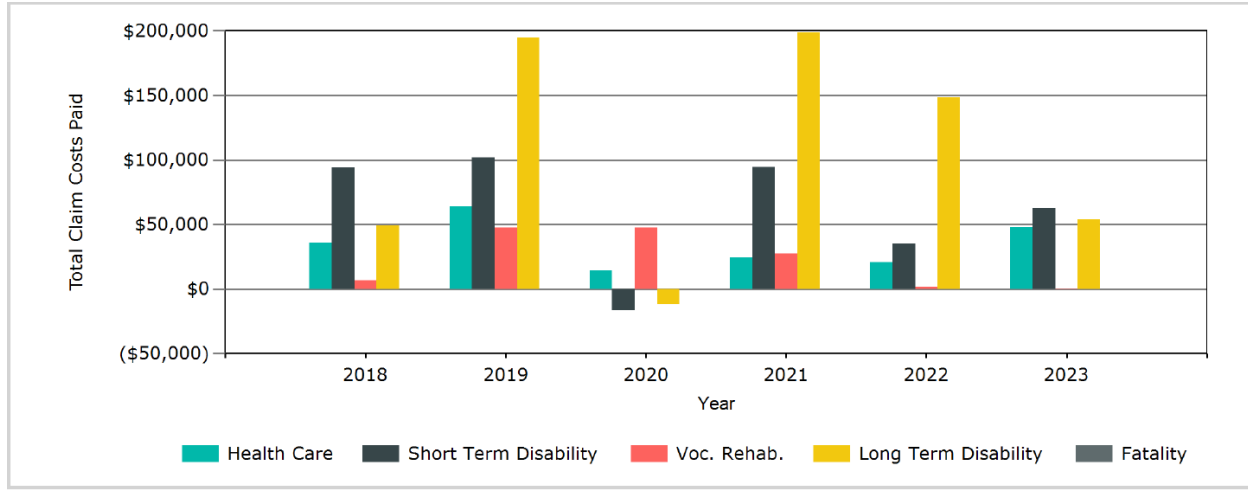
CLAIM COSTS PAID

The following graph shows the total dollar amount of claim benefits paid on behalf of workers in our organization. It includes the following benefits: health-care, short-term disability, vocational rehabilitation, and long-term disability and survivor benefits.



TOTAL CLAIM COSTS PAID BY BENEFIT TYPE

The following chart shows a breakdown of our claim cost paid over a five-year period, regardless of year of injury.



	2018	2019	2020	2021	2022	2023
Health Care	\$35,948	\$64,016	\$14,077	\$24,687	\$20,684	\$47,865
Short Term Disability	\$93,997	\$101,856	(\$16,507)	\$94,147	\$34,906	\$62,762
Vocational Rehab	\$6,671	\$47,309	\$47,464	\$27,572	\$1,435	\$0
Long Term Disability	\$49,351	\$194,827	(\$11,760)	\$198,987	\$148,525	\$53,645
Fatality	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$185,966	\$408,008	\$33,274	\$345,393	\$205,550	\$164,272

OPTIONS

1. That the New Westminster Police Board receive this report for information.
2. That the New Westminster Police Board provide additional direction to staff.

Staff are recommending Option # 1

This report has been prepared by:

Deputy Chief Constable Paul Hyland



New Westminster Police Department

REPORT

To: Mayor Johnstone and Members of the New Westminster Police Board **Date:** February 20, 2024

From: Deputy Chief Constable Paul Hyland **Item #:**

Subject: 2024 Training and Staff Development Report

RECOMMENDATION

THAT the New Westminster Police Board accept this report for information.

PURPOSE

The Board Governance Manual requires a report on the training in the New Westminster Police Department (NWPD) for the February meeting. This report will provide information on the current state of NWPD staff development.

BACKGROUND

Currently the NWPD Training and Staff Development Section consists of one Sergeant and one Constable, supported by a ½ time clerical position for administrative functions. Their role is to ensure that all NWPD staff are kept up to date on various training initiatives including firearms, use of force, police tactics, investigations and police standards.

DISCUSSION

The current 2024 staff development plan for the NWPD includes the following:

- Truth and Reconciliation Engagement – City of New Westminster Indigenous Advisor
- Workplace Mental Health Leadership – Dr. Lisa Kitt
- Leadership Training – Queens University
- Leadership/Supervisor Training – Fiore Training Group
- Leadership Conference - CACP

- Tactical First Aid Refresher training
- Decriminalization of Controlled Substances Guidelines (online)
- Annual Firearms Qualifications - Carbine and Pistol
- Annual Conducted Energy Weapon Qualifications
- Annual Force Options Qualifications
- Less Lethal Arwen Qualification Course
- Patrol Rifle Operator Course
- Conducted Energy Weapon Operator Training (BC) – Online
- Introduction to Trauma and Sexual Assault Investigations (Online)
- Consent Law and Common Sexual Assault Myths (Online)
- Drug Investigator Course
- Confidential Informant Course
- Plain Clothes Course
- Missing Persons Investigations
- Civil Forfeiture Training
- Search Warrant writing – introductory and advanced
- STAR Course (surveillance training)
- CORE Patrol Tactics Training (tactical training for new members)
- Scenario training on De-escalation and Critical Decision Making – Training Simulator
- Forensic Child Interviewing
- Pre-Selection Course for LMD IERT
- Marine Unit Operator Training Course
- Supervisor Course
- Field Trainer Course
- Room clearing and movement training

Potential courses offered through JIBC, other Police Agencies, Pacific Regional Training Centre (RCMP) and Canadian Police College (dependent on COVID restrictions):

- Forensic Identification Course
- Field Trainer Course
- Leadership in Police Organizations (LPO) - IACP
- Pistol Instructor Certification
- SUFIC course (Use of Force instructor training)
- Major Case Management – Investigator
- Major Case Management – File Coordinator
- Major Case Management – Team Commander
- Search and Seizure
- Interviewing Course
- General Investigative Course
- CPIC and PRIME related training for records staff
- Member Re-Integration Course

OPTIONS

1. *That the New Westminster Police Board receive this report for information.*
2. *That the New Westminster Police Board provide additional direction to staff.*

Staff are recommending Option # 1

ATTACHMENTS:

None

This report has been prepared by:



Deputy Chief Constable Paul Hyland



New Westminster Police Department

REPORT

To: Mayor Johnstone and Members of the New Westminster Police Board
Date: February 20, 2024

From: Inspector Trevor Dudar
Item #:

Subject: Promoting Unbiased Policing - Prisoner Records Analysis Report

RECOMMENDATION

That the New Westminster Police Board receive this report for information.

BACKGROUND

The Government of British Columbia (BC) issued the new British Columbia Provincial Policing Standards (BCPPS) 6.1.1 *Promoting Unbiased Policing* ("Standard") which took effect on July 30, 2023. The NWPD created internal policy AE55 - Unbiased Policing, to ensure compliance with the new policing standards, which was approved by the Board on July 25, 2023.

ANNUAL AUDIT

Policy AE55 - Unbiased Policing (section 16) references an audit that is required pursuant to NWPD Policy AE50 – Audits and Quality Assurance Reviews.

This policy, in compliance with the Policing Standards, allows for monitoring for systemic inequities in NWPD service delivery, of at least one of the following types of records at least once a year, disaggregated by ethnicity, and gender or sex of subjects:

- (a) Subject-Behaviour-Officer-Response reports;
- (b) prisoner bookings; or
- (c) other records as identified by the Board.

This annual analysis will report on:

1. Gender or sex of persons that were the subject of a prisoner booking for the year 2023.
2. Ethnicity of persons that were the subject of a prisoner booking for the year 2023.
3. Residential status of persons that were the subject of a prisoner booking for the year 2023.

DATA COLLECTION AND STORAGE

NWPD utilizes a designated computerized prisoner booking system, I-Book, which integrates with Police Records Information Management Environment - British Columbia (PRIME-BC). PRIME-BC is the provincially approved system for all police agencies in British Columbia.

The data was collected during the booking process of all arrested persons who were brought into in the NWPD detention facility. The data was entered into I-Book, stored in LMD PRIME, where it was extrapolated for the purposes of this report.

The PRIME system provides the nine following options for ethnicity:

- Asian
- Black
- Caucasian
- Hispanic
- Indigenous
- Middle Eastern
- Other
- South Asian
- Unknown

The PRIME system provides the four following options for sex:

- Female
- Male
- Unknown
- Gender Diverse

There were 775 individuals booked into NWPD cells between January 1, 2023 and December 31, 2023, for a total of 1139 prisoner records when counting individuals who were booked in on multiple occasions. The disaggregated data breaks down is as follows:

Gender:

- Male - 82% (636)
- Female - 17.7 % (137)
- Gender Diverse - 0.1% (1)

Unknown - 0.1% (1)

Ethnicity

Caucasian - 55.8% (433)

Indigenous - 12.6% (98)

South Asian - 8.1% (63)

Black - 7.4% (58)

Asian - 5.1% (40)

Middle Eastern - 4.6% (36)

Hispanic - 3.2% (25)

Unknown - 2.3% (18)

Other - 0.5% (4)

Residential Status:

New Westminster - 29.8% (231)

Outside jurisdiction - 67.8% (526)

Unknown - 1.9% (15)

No fixed address - 0.2% (2)

Not listed - 0.1% (1)

CONCLUSION

This report was prepared for the Board for compliance under the new BC Provincial Policing Standards (BCPPS) 6.1.1 *Unbiased Policing*. The New Westminster Police Department's policy ensures that audits will be conducted on an annual basis to examine compliance with NWPD policies and procedures and to ensure compliance with Provincial Policing Standards related to equitable and unbiased policing.

OPTIONS

Option #1 – *That the New Westminster Police Board receive this report for information.*

Option #2 – *That the New Westminster Police Board provide further direction to staff*

Staff recommends option 1.

This report has been prepared by:

Inspector Trevor Dudar
Patrol Division



BCAPB Notice of Annual General Meeting

Friday, April 12, 2024

Delta Vancouver Downtown Suites, 550 West Hastings Street

Vancouver, BC

1:15 p.m.

In accordance with the BC Association of Police Boards constitution and by-laws, notice is hereby given of the **ANNUAL GENERAL MEETING** to be held in conjunction with the 2024 conference. The Annual General Meeting will be held on Friday, April 12, 2024, at 1:15 p.m. at the Delta Vancouver Downtown Suites, Vancouver, BC.

Attached is a call for resolutions along with information regarding submissions of resolutions for your consideration. Timelines are tight on the preparation of resolutions so we encourage Boards to circulate this item to all their Board members so that it can be on their next agenda.

Thank you and if you have any questions please contact me at 604-862-9637 or Veronica Bandet, Administrative Assistant at 250-216-1205.

Sincerely,

Patricia Barnes
President, BCAPB

Attachments



CALL FOR RESOLUTIONS

BRITISH COLUMBIA ASSOCIATION OF POLICE BOARDS ANNUAL CONFERENCE AND MEETING

An important part of each Annual Meeting of the BCAPB is the consideration of Resolutions forwarded by member boards.

To ensure adequate time for review, the BCAPB Board of Directors has set a deadline of March 15, 2024 for all Resolutions to be forwarded to the BCAPB.

Following review by the Resolutions Committee, resolutions will be distributed to members in advance of the General Meeting.

Voting on the Resolutions will take place at the Delta Vancouver Downtown Suites, 550 West Hastings Street, Vancouver, BC, on April 12, 2024 as part of the BCAPB Annual General Meeting.

Please refer to the BCAPB Resolutions Guidelines for assistance in drafting proposed resolutions.

This is your chance to ensure your voice is heard!

Please forward your resolution(s) to Veronica Bandet at bcapbs@gmail.com

Resolutions

What is a Resolution?

A resolution is a formal way of stating an intended or desired action/direction/position by a group.

Guidelines for Resolution Writing

1. Choose a topic that is important, relevant and deserving of an official BCAPB position.
2. Identify your Board as the author of a resolution.
3. WHEREAS clauses are factual clauses to support your resolution; they should be concise and to the point. Resolutions that have a page or more of WHEREAS clauses only serve to make the reader less amenable to your idea if he or she has to sort through multiple WHEREAS clauses in order to determine your point. The entire resolution should be no longer than one page.
4. RESOLVED clauses state your proposed policy change or position. Internal resolutions should be directed to the BCAPB (resolved that the BCAPB); external resolutions should be directed to the appropriate level of government or Minister/Ministry. Internal and external intents may not exist within the same RESOLVED clause, rather, separate resolved clauses are necessary if you want the BCAPB to take an action separate from the government. RESOLVED clauses should be only one sentence in length and must be able to stand alone as they are the only part of the resolution that will be debated or considered.

Other helpful tips: If possible have financial implications information in your resolution. Factual information to support your resolution should be available or included as an attachment to your resolution.

Format for a Resolution

- The TITLE identifies the topic/problem or issue or its proposed solution.
- The AUTHOR names the Police Board putting forward the resolution.
- The PREAMBLE is used for factual information that is necessary to support the RESOLVED section. Each PREAMBLE clause should be written as a separate paragraph, beginning with the word Whereas. The first word should begin with a capital letter. The PREAMBLE, regardless of its length and number of paragraphs, should never contain a period. Each paragraph should close with a semi-colon. The next to the last paragraph should close with a semi-colon, after which a connecting phrase such as Therefore or Therefore Be It or Now Therefore, Be It is added.
- The RESOLVED section indicates what action is proposed. There may be more than one Resolved clauses, each stated separately. The word RESOLVED is printed in capital letters, followed by a comma and the word THAT. Each resolved clause must be a separate paragraph and may be ended with a period or a semi-colon and in the case of the next to the last clause, be followed by the word AND,.
- If factual information is available it should be included as an attachment.
- Estimated cost of implementation if available should also be included.

Resolution Strategies

Here are some hints to help you get your resolution passed:

1. Be concise. The delegates will get copies of all resolutions and this means a lot of reading. If your resolution is too wordy, it will not get the attention it deserves. Try and limit your resolution to five "whereas" clauses: choose the strongest five facts and use the others in discussion and debate. Resolutions should not be longer than one page.
2. Be realistic. The resolved statements should include specific actions that are realistic and implementable. Resource availability (both human and financial) will affect the implementability of resolutions.
3. Be positive. A positive approach always works better than a negative one. Write positive statements, and address the issue positively when you are speaking to it.
4. Be knowledgeable. Know the facts about all parts of your resolution. Be aware of other resolutions that have been passed on your issue and be sure to state in your resolution why reaffirmation of the same stand is timely.
5. Gather support and assistance. Try to involve other members in supporting your resolution. Share your facts and ask others to speak pro to your resolution. This will not only help you get your resolution passed, it will also encourage other members to get involved.
6. Use your time on the floor wisely, time is limited. As the author, you will have an opportunity to speak to the resolution first. Remember that the delegates have a copy, so don't read it to them. Instead, take this opportunity to state some of the facts that might not be included in the "whereas" clauses.
7. Be available. Make sure you are available to the Delegates to answer questions. Be on time for all meetings.

Have your documentation handy. Make sure you have at least two copies of your documentation with you – questions may be asked that need further clarification.

BC Association of Police Boards
2024 Annual General Meeting & Conference

April 11 & 12, 2024

Delta Vancouver Downtown Suites, 550 West Hastings Street, Vancouver, BC, V6B 1L6

The 2024 conference is hosted by the Vancouver Police Board and will be held in Vancouver, British Columbia. The overall theme is "Resourcing the Modern Police Board". The venue for the conference is the Delta Vancouver Downtown Suites. This will be an informative and exciting conference, of relevance to both veteran and newly-appointed board members and police executives.

Target Audience: Police board members, police executive and community representatives from throughout the Province who have an interest in sharing ideas and building partnerships.

Name of Attendee: _____

Board/Organization: _____

Address: _____

Email: _____

Telephone: _____

Which day(s) attending:

Thursday, April 11th 8:15 – 9:15 Breakfast 9:30 – 2:00 Conference 12:00 – 12:45 Lunch

2:00 – 5:00 Field Trips: Tactical Training Centre, Vancouver Police Museum,
Canine Unit

5:30 – 8:00 Reception / Dinner

Friday, April 12th 8:15-9:15 Breakfast 9:15 – 1:15 Conference 12:30 Lunch

1:15-2:45 AGM

Dietary Restriction: _____

Registration Fee: (payable to: BC Association of Police Boards)

➤ Registration for Conference: \$550.00 per person EARLY BIRD (member or non-member) – \$650.00 after March 1, 2024 (registration includes breakfast and lunch for both days, Thursday reception / dinner and field trips)

➤ Companion Registration for Conference: \$350.00 per person (registration includes breakfast and lunch for both days and Thursday reception / dinner)

➤ Name of Companion(s) _____

➤ Additional Guest(s) for banquet (Thursday, April 12) # _____ Cost: \$105 per guest
Name of Guest(s) _____

Total: _____

Accommodations:

Delta Vancouver Downtown Suites, 550 West Hastings Street, Vancouver, BC, V6B 1L6

(accommodation reservations can be made by calling 1 (844) 254-5048,

group code BC Association of Police Boards

or by using this link

<https://www.marriott.com/events/start.mi?id=1689201500368&key=GRP>

(\$279.00 per night plus taxes)

RESERVATIONS MUST BE MADE BY MARCH 11, 2024

Additional Information: A full package of information will be forwarded to you in the near future.

Email registration to bcapbs@gmail.com or via regular mail to:

BCAPB Attention: Veronica Bandet, 1127 Fort Street, Victoria BC, V8V 3K9

Cheques should be payable to BC Association of Police Boards and mailed to the above address.

For further information please contact Veronica Bandet

via email bcapbs@gmail.com or 250-216-1205

DEADLINE TO REGISTER IS MARCH 30, 2024

BC ASSOCIATION OF POLICE BOARDS PRESENTS
2024 CONFERENCE & ANNUAL GENERAL MEETING

Hosted by the Vancouver Police Board

April 11 & 12, 2024

Delta Vancouver Downtown Suites, 550 West Hastings Street,
Vancouver, BC, V6B 1L6

Resourcing the Modern Police Board: Day 1

Thursday, April 11

Time	Event
8:15-9:15	Breakfast
8:15-3:00	Arrival/Registration
9:30-9:45	Opening Remarks <ul style="list-style-type: none">Patricia Barnes, President BC Association of Police Boards and Mayor Ken Sim, Chair, Vancouver Police Board Territorial Welcome
9:45-10:30	Restorative Policing <ul style="list-style-type: none">Speakers TBD
10:30-10:45	Break
10:45-12:00	Funding a New Model <ul style="list-style-type: none">Speakers TBD
12:00-12:45	Lunch Provincial Updates <ul style="list-style-type: none">Minister Mike Farnworth, Minister of Public Safety and Solicitor General (TBD)
12:45-2:00	Public Engagement and Police Boards <ul style="list-style-type: none">Speakers TBD
2:00-5:00	Field Trips <ul style="list-style-type: none">Tactical Training Centre - 2010 Glen DriveVancouver Police Museum - 240 East CordovaCanine Unit - 3585 Graveley StreetTBD
5:30-8:00	Welcome Reception followed by Dinner
8:30	Hospitality Suite hosted by the BC Police Association (TBD)

Resourcing the Modern Police Board: Day 2

Friday, April 12

Time	Event
8:15-9:15	Breakfast
9:15-9:45	What We Heard from You <ul style="list-style-type: none"> • Speakers TBD
9:45-10:15	Governance Tables
10:15-10:30	Break
10:30-12:00	Governances Tables Continued
12:00-12:30	Report from Tables
	**Above sessions for Police Board Members and Staff
9:15-12:00	**Opportunity for Police Executives to Meet
12:30-1:15	Lunch Strategic Priorities Closing Remarks/Farewell
1:15-2:45	BCAPB AGM (separate agenda)
2:45-3:00	BCAPB Executive Meeting (separate agenda)

Dress Attire for Conference is West Coast Casual

E-COMM JANUARY UPDATE FOR POLICE AND LOCAL GOVERNMENT PARTNERS

We are writing to share with you our monthly update on key activities at E-Comm to strengthen and improve our services on behalf of our police and local government partners, and the public we serve.

Service level and call volume update:

- *Best 9-1-1 service levels in 5 years* – Despite a significant 11% increase in 9-1-1 call volumes in 2023, E-Comm’s service level for 9-1-1 call taking exceeded our target (95% of calls answered within 5 seconds), at 98% provincewide.
- *Best Lower Mainland police emergency service levels in 5 years* – Our 2023 service levels for police emergency call-taking were above target (88% of calls answered within 10 seconds) in the Lower Mainland for the first time in five years, at 89%, and on target on Vancouver Island.
- *Significantly improved Lower Mainland police non-emergency (NER) service levels* – Year-end police NER results remained on target on Vancouver Island (80% of calls answered within 3 minutes), and significantly improved in the Lower Mainland at 63%, from 44% in 2022.
- *Reduction in Lower Mainland NER abandoned call rates* – Our abandoned call rate for police NER calls improved to 31% in the Lower Mainland, from 49% in 2022, and was just 13% for calls over our service level target of 3 minutes. Average speed to answer improved to 4 minutes, from 11 minutes in 2022, and we answered 61,000 more calls. Our Vancouver Island abandoned call rate also improved to 19%, from 20% in 2022, and was just 6% for calls over 3 minutes.

Other Transformation updates:

- *NER Standard Operating Procedure (SOP) harmonization nearly complete* – E-Comm is nearing a major milestone, with the seventh and final batch of 20 harmonized NER SOPs ready for implementation in late January. At the start of this project a year ago, E-Comm identified 1,536 different SOPs for the calls we answer on behalf of our 33 police agency partners, creating significant complexity for our call-takers. Working with our police partners, we harmonized and reduced SOPs across agencies to just 96 different NER “call types,” simplifying call handling, which in turn will help to reduce handling times and improve speed to answer. The successful completion of this complex project is a testament to the commitment of our staff to innovate.
- *Progress continues on new NER contact centre platform* – Our new Genesys “Contact Centre as a Service” technology platform is nearly ready to implement. It will help to improve the caller experience by enabling wait-time estimates and call-back options, improved call menus and information, SMS and call-transfer capabilities, and provide better crime reporting data.
- *Amelia.ai NER digital agent pilot update* – Our ongoing NER digital agent pilot with Vancouver Police Department continues, helping to answer NER calls right away, and provide better data insights on caller activity and reasons for NER calls.
- *Additional 9-1-1, police emergency and NER call takers to strengthen service levels* – Our most recent class of 12 police emergency call takers completed their training in December, as has our third intake of dedicated NER call takers.
- *North Vancouver RCMP transition* – The transition of North Vancouver RCMP dispatch services to E-Comm was successfully completed on December 18. Planning is ongoing for the transition of emergency call taking.

E-Comm 9-1-1 JANUARY 2024 UPDATE

TOTAL B.C. 9-1-1 CALL VOLUME UP



INCREASE IN 9-1-1 CALLS
 IN 2023, VS. 2022



2,342,892

9-1-1 CALLS IN 2023

BEST OVERALL SERVICE LEVELS IN 5 YEARS

LOWER MAINLAND YEAR-END

	Target	2019	2020	2021	2022	2023
9-1-1	95%/5s	97%	98%	92%	98%	98%
Police Emergency	88%/10s	81%	86%	83%	85%	89%
Police Non-Emergency	80%/180s	61%	67%	55%	44%	63%
Fire Emergency	90%/15s	87%	92%	90%	88%	93%

VANCOUVER ISLAND YEAR-END

	Target	2019	2020	2021	2022	2023
9-1-1	95%/5s	97%	98%	92%	98%	98%
Police Emergency	88%/10s	79%	88%	90%	88%	88%
Police Non-Emergency	80%/180s	68%	81%	87%	79%	80%

POLICE NON-EMERGENCY IMPROVEMENTS



NEW CONTACT CENTRE
 TECHNOLOGY PLATFORM
 NEARLY READY FOR GO-LIVE



ALL 96 CALL-TYPE "STANDARD
 OPERATING PROCEDURES"
 NOW HARMONIZED

MORE CALL TAKERS



12 NEW EMERGENCY POLICE
 CALL TAKERS NOW TRAINED



12 9-1-1 QUEUE CALL TAKERS
 TO BE HIRED IN FEBRUARY



New Westminster Police Department

REPORT

To: Mayor Johnstone and Members of the New Westminster Police Board **Date:** February 20, 2024

From: Chief Constable David Jansen **Item #:**

Subject: Request for Board Direction on Public Engagement for NWPD Annual Budget

RECOMMENDATION

The purpose of this report is to seek direction from the New Westminster Police Board (the Board) regarding the approach to public engagement on the New Westminster Police Department's (NWPD) annual budget. Specifically, staff is looking for direction from the Board whether to collaborate with the City or proceed independently.

PURPOSE

This report builds upon the discussion held during the June 20, 2023, Police Board meeting regarding public input on the NWPD's annual budget (see attachment A.) At the Board's request, the City's Public Engagement team provided strategic considerations, questions, and background information to facilitate the Board's decision-making process.

BACKGROUND

The City of New Westminster has a history of engaging the public on its overall annual budget. However, the engagement has not traditionally included specific questions related to the police budget.

DISCUSSION

In July 2023, the Board was provided with a report from the City of New Westminster's Manager of Public Engagement, Jennifer Miller, which provided some information regarding historical engagement activities of the City of New Westminster, a discussion around engagement or consultation and ultimately the options available to the Board. Independent of the City of New Westminster, The two specific options available to the NWPD are to either conduct its own

consultation with the community through public opinion polling, or requesting to add some specific questions about the police budget to the City's budget engagement.

The NWPD will once again begin the process of compiling a 2025 budget in June 2024. To facilitate this work, the Board is asked to consider a few options.

1. Whether the Board wishes to conduct public engagement on the NWPD's annual budget.
2. Whether the Board wishes to collaborate with the City on engagement efforts or proceed independently.
3. Clarification on the purpose and expected outcomes of the engagement.
4. Identification of areas in the draft 2024 budget that are open for change based on community input.

CONCLUSION

The Board is asked to consider the above noted options and provide direction to staff on next steps.

ATTACHMENTS:

- A. Copy of July 2023 Board report titled "Considerations for Public Engagement Specific to the NWPD Annual Budget."

This report has been prepared by:



Chief Constable David Jansen



New Westminster Police Department

REPORT

To: Mayor Johnstone and Members of the New Westminster Police Board **Date:** July 25, 2023

From: City of New Westminster Manager of Public Engagement, Jennifer Miller **Item #:** 3.3

Subject: Considerations for public engagement specific to the New Westminster Police Department annual budget

RECOMMENDATION

That the New Westminster Police Board discuss and provide direction to staff on how to approach potential public engagement on the NWPD's annual budget.

PURPOSE

This report is to provide the New Westminster Police Board with information about the City of New Westminster's budget engagement and themes from community input related to policing, public safety and the NWPD's budget, as well as to outline strategic considerations and questions related to the potential for public engagement on the NWPD's annual budget.

BACKGROUND

Following a discussion at the June 20, 2023 Police Board meeting about public input on the New Westminster Police Department's annual budget, NWPD staff sought advice and support from the City of New Westminster's Public Engagement division. At the Board's request, the City's Public Engagement team is providing some context, strategic considerations and questions for the Board to review and discuss as it considers how to approach potential engagement specific to the NWPD budget.

[Public Engagement on the City of New Westminster Annual Budget](#)

Public engagement on the City's overall annual budget has been a standard practice for several years, with the exception of 2022 due to the municipal election and timelines required to develop, finalize and adopt the City's 2023 budget. Engagement on the City's 2024 budget is currently taking place, with a public survey and discussion forum having recently closed on July 11, 2023. Targeted engagement with tenants and racialized community members is ongoing until early August. Following active engagement, a comprehensive report on the engagement findings is expected in late August.

While the City's budget engagement has not usually included questions specific to the police budget, several questions in recent years have resulted in themes and input from participants that relate to public safety, priorities for spending and City services, and perceptions about value for tax dollars. A summary of these themes is provided below. Please see Attachment 1 for a copy of the City's 2024 Budget Survey. The survey results and analysis of key themes is expected in late August.

City Budget 2024 – Early Results

Although the community-wide survey did not include any questions specific to policing or public safety, and analysis of the results is still underway, a theme in the open-response input has been identified by staff that directly relates to the police budget. This theme is related to:

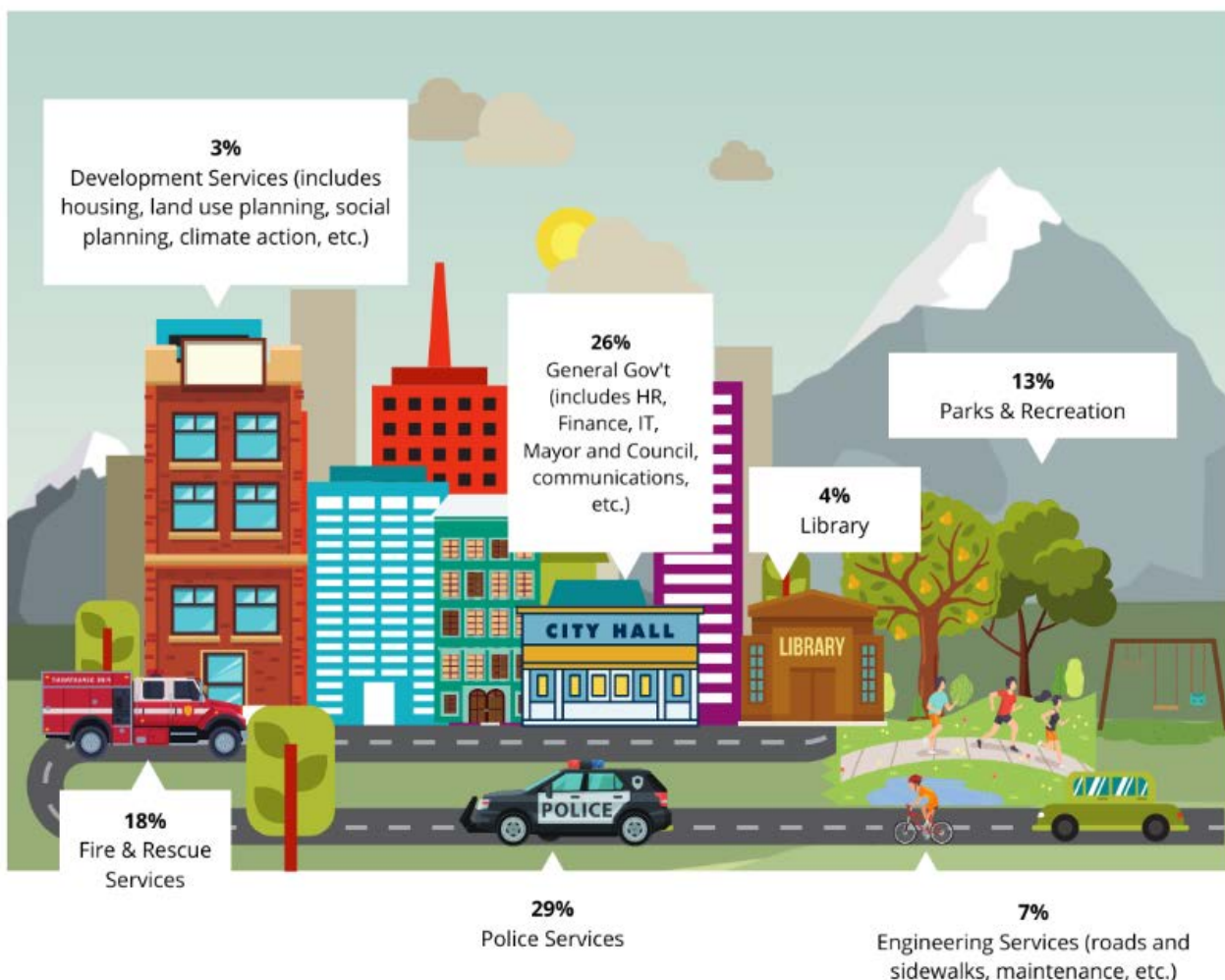
- a perceived lack of value for the portion of the City's budget that is spent on policing,
- a desire to see more police presence or have a higher level of police service (i.e. more non-emergency support) for the portion of the City's budget that is spent on policing, and/or
- a desire to reduce the portion of the budget spent on policing and allocate that money to other community services.

Staff have identified approximately 75 participants who shared comments related to this theme in one of the survey's open-text response questions. This represents about 25% of the total of 293 written responses to this question. A total of 470 people participated in the Budget 2024 online survey.

These comments were provided in an open response question that was an optional follow-up to a multiple choice question that asked participants to rank the value they receive for their tax dollars: "OPTIONAL: Please tell us a little bit about why you feel that way about the value you receive for your tax dollars. Are there any particular services you feel are providing good value, or on the flip side are not providing good value?"

An infographic included in the survey, and below, showed the breakdown of the City's 2023 operating budget by service area, with the NWPD budget identified as 29% of the overall City of New Westminster's operating budget. The multiple choice question asked: "Thinking about all the programs and services that you receive and that the City of New Westminster provides, how would you rank the value you receive for your tax dollars?" The answer choices were: Good value, somewhat good value, average value, somewhat poor value, poor value. The open-response question immediately followed this multiple choice question.

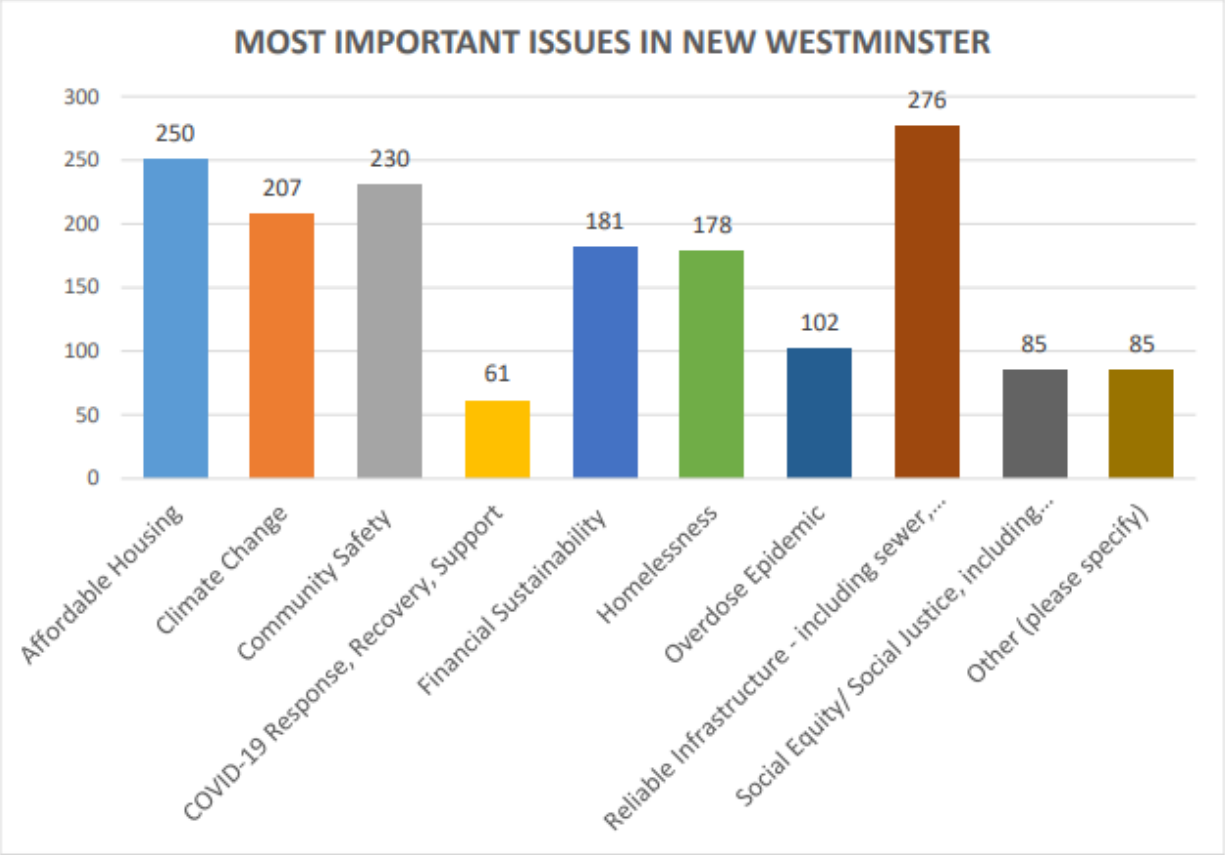
See Attachment 1 for the full Budget 2024 online survey, and [click here to view the Budget 2024 page](#) on the City's Be Heard New West online engagement platform. The fulsome engagement report – outlining the engagement process, the results, key themes and next steps – is expected to be posted on the Be Heard page in late August.



City Budget 2022 Engagement Themes Related to Policing

Two of the Budget 2022 survey's multiple choice questions included answer options related to public safety and crime. The relevant results are included below, and the full [engagement summary report](#) can be accessed via the link or on the [Budget 2022](#) Be Heard page (in the Documents menu).

Survey Question #2: What do you think are the most important issues facing the New Westminster community today? Please select up to three top issues.



“Community Safety” ranked No. 3 out of 10 choices, behind “Reliable Infrastructure” and “Affordable Housing.”

Survey Question #3: In recent years and months, the following emerging priorities have been identified – all of which are putting pressure on the City’s budget. Please rank these in the order in which you would prefer the City to prioritize its action (1=highest priority for City action; 8=lowest priority for City action)

Emerging Priorities	Average Score (1=highest priority)	Overall Rank
Total responses: 580		
City's response to addressing crime	3.87	1
City's response to ensuring a range of affordable housing choices	3.91	2
City's response to accelerating on sustainable transportation, such as greenways, bikeways, sidewalks, transit improvements, etc.	3.93	3
City's response to addressing homelessness	4.03	4
COVID-19 response supporting local business	4.4	5
COVID-19 response supporting vulnerable populations	4.6	6
City's response to extreme weather events and support for community members, such as operating 24-hour cooling centres	4.77	7
City's response to the overdose crisis	4.97	8

“City’s response to addressing crime” ranked No. 1 overall; however, the engagement summary report highlights that the overall scores are very close between all eight answer options: “It’s important to note that while there were eight answer options, the average rank across all participants falls within three and four for all of these priority areas. This indicates that responses were so varied and mixed that no one response area really rose to the top. For example, there is only 0.06 difference in overall rank between the top priority and third priority as identified by participants. There is only 1.1 difference between priority #1 and #8.”

City Budget 2021 Engagement Themes Related to Policing

Only one of the Budget 2021 survey’s multiple choice questions included an answer option related to police services. However, public safety was a theme in written responses for two questions. The relevant results are included below, and the full [engagement summary report](#) can be accessed via the link or on the [Budget 2021](#) Be Heard page (in the Documents menu).

Survey Question #2: When it comes to the Operating Budget, we recognize that all City services are important and that residents have unique needs and use City services differently. With reduced City revenues due to COVID-19 and competing demands for services, we also know that decisions will need to be made on what to prioritize and what should be reduced or deferred. Please rank the following core City services in order of relative importance to you:

Core City Service	Average Score (1=highest priority)	Overall Rank
Total responses: 779		
Emergency & protection services (police & fire)	3.63	1
Utilities (water, sewer, electrical)	4.02	2
Garbage & recycling	4.81	3
Parks, green spaces & open space maintenance	4.91	4
Road, sidewalk, greenways & bus stop maintenance	4.94	5
Operating recreation facilities & programs	5.76	6
Community planning (including land use, social, affordable housing and heritage)	5.84	7
Operating library facilities & programs	6.71	8
General government & administration (includes City finances and purchasing, IT, running Council meetings, etc.)	7.92	9
Operating cultural facilities & programs	7.97	10
Bylaw enforcement	7.99	11

“Emergency & protection services (police & fire)” was ranked No. 1 overall out of 11 core services.

Survey Question #1: What do you feel are the most important issues in New Westminster today? Please select up to three top issues.

While there was no multiple choice answer option directly related to public safety or policing, there was an “other, please specify” open response choice. The top theme in the written responses for those who selected “other” was “Public safety / crime / security / law & order,” with 33 mentions (out of 206 “other” responses and 1,071 total responses).

Survey Question #5: Thinking about the top priorities you have identified in the previous questions, if you had to choose only one priority, what is the one thing that's most important to you?

This was an open-response question, and the fifth top theme was: "Public safety / crime / support for police / first responders" with 43 mentions out of 603 total comments.

DISCUSSION

From a best-practice perspective for effective and meaningful public engagement, there are several considerations for the Board as it contemplates the potential for further engagement specific to the NWPD's 2024 budget.

The first consideration is the planned timeline for the remainder of the 2024 budget process: seeking input from the Board, City Council, and the public, making updates to the draft budget, and then finalizing the budget by the November 21, 2023 date identified for the Board's final approval. Based on the timeline included in the June 20, 2023 report to the Board, the initial draft budget will be presented to the Board in July, with updated drafts and opportunities for public input planned in both September and October. There are also two meetings with City Council identified in the timeline before the final approval in November.

This schedule provides limited time to plan, implement and report out on a public engagement process that would go beyond an opportunity to receive comments at open Board meetings. Time would also be needed to incorporate the engagement results into the draft budget. Depending on the Board's direction, engagement could potentially take place during September; however, this leaves little time for engagement reporting and incorporating the input in the draft budget by the next budget milestone scheduled for October 17, 2023 (updated budget presented to the Board).

Secondly, given there is already an initial draft budget for consideration, the level of engagement for the community is limited to the "inform" and "consult" levels on the International Association for Public Participation (IAP2) Spectrum, included below.

developed by the international association for public participation

	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives and/or solutions.	To obtain public feedback on analysis, alternatives and/or decision.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision-making in the hands of the public.
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

Providing information is a key step in any engagement process, and people need information to provide meaningful input. However, only informing – without also seeking input – should not be considered engagement. The “consult” level of the Spectrum can be meaningful if there are clear options or aspects where the draft can be changed based on the input received, but this is not the case with every project or decision.

This leads to questions about what input the Board is looking for from the community. What information does the Board need from the public in order to update and finalize the draft budget?

A related consideration is whether there is meaningful flexibility or options in the draft 2024 budget that members of the public can expect to influence. Put another way: What is open for change? How does the Board plan to action or implement the input from community members? What difference will the consultation make to the outcome? If there is no clear purpose or outcome identified for the engagement, it is not recommended to ask community members to take the time to share their input.

The Board may also want to consider that, in general, public sentiment about policing, and the role of police in society, is quite mixed. Without presupposing the input the Board may hear from people in New Westminster who choose to participate, it is very likely there would be a variety of views and likely no large majority sentiment. This variety of perspectives has been demonstrated through the City’s budget engagements in recent years.

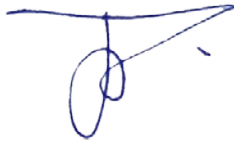
Finally, it is important to consider what other engagement has taken place that may inform the current project/decision, as well as what engagement is planned during the same timeframe. As outlined earlier in this report, it is important to consider the findings of the City’s budget

engagement related to policing and public safety. As well, the NWPD is preparing to collect input through a public opinion polling process led by Ipsos. While this public opinion survey will not include questions specific to the NWPD budget, the results may provide information about public sentiment that could help inform budget-related decision-making. The statistically-valid (representative) polling results are expected in October 2023.

When it comes to other City of New Westminster public engagement being planned for September 2023, the Public Engagement division is aware of up to three projects that have active engagement (collecting input) in September.

As the Board considers the parameters outlined above and discusses the potential for engagement on the draft 2024 budget, the Board may also want to start considering potential options and approaches for future engagement on the NWPD budget. For example, in future years, potentially seeking community input before a draft budget is developed, or perhaps requesting to add some specific questions about the police budget to the City's budget engagement.

This report has been prepared by:

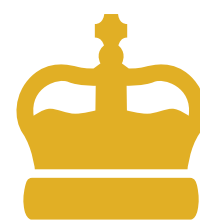


Jennifer Miller
Manager, Public Engagement
City of New Westminster



Considerations for engagement on the NWPD budget

July 25, 2023



NEW WESTMINSTER

What We've Heard: City Budget

- **Concerns about % of City's total operating budget spent on policing**
- **Public / community safety is a priority**
- **Addressing crime is a priority**
- **Emergency and protection services (police and fire) ranked as an important core service area**
- **Overall, input is mixed:**
 - **Some comments about support for police/first responders;**
 - **Others about money for police should be redirected to social/other programs**

Things to Consider

- Intended **purpose** or goal of engagement
- **Timeline** for engagement, relative to budget timelines
- Level of engagement is **limited** with draft budget already in place
- How input will be **incorporated** / actioned
- **Polarized** views on role of police
- Other related engagement, and **upcoming engagement**

Questions for Discussion

What input is the Board seeking from residents / the community?

- **What questions do you have for the public about the budget?**

What is flexible / open for change in the draft budget?

- **How will community input be incorporated into the draft budget?**
- **What will you do with what you hear?**

City Budget 2024

Be Heard New West City

2024 City Budget Survey

The purpose of this survey is to consult the community on the 2024 and ongoing budgets. City budgets are critical in serving a diverse community, providing critical infrastructure like drinking water, sewers, public safety, libraries, parks, and many other government services and amenities.

We are asking for the **community's feedback on some key questions from City Council and staff**. This feedback will help our Council and staff validate and learn more about how our budget decisions align with community priorities, and make adjustments when there is a growing gap or concern.

New this year: Community members who complete the survey can choose to enter a **prize draw for a \$50 gift card** to a local business of your choice. Three gift cards will be awarded by random draw after the survey has closed (early July).

Community input is one of several factors that inform the development of the City's annual budget. Some of the other factors that guide decision-making during the budget process include:

- the mandatory services every municipality must deliver,
- City Council's strategic priorities,
- existing strategies, policies, plans, and financial commitments,
- the City's Seven Bold Steps to address the climate emergency,
- an ongoing journey of reconciliation,
- and the City's commitment to diversity, equity, inclusion, and anti-racism.

The survey will take approximately 15 minutes to complete, and will be open until end of day July 10, 2023 (previous deadline extended!).

Prefer to complete the survey in a different language? Click the Select Language button at the top right of the page, and choose your language. The survey, page content, and all other feedback tools will be translated. We are also happy to offer additional support to complete the survey. Please contact us at engage@newwestcity.ca with requests.

Part 1: Financial Planning

When City staff begin to prepare their departmental budgets for next year, they will be responding to several changes in the City's financial outlook. These include aligning the City's work plans with Council's [new strategic priorities](#), the ongoing rise in inflation, increased population, and new staff and other resources that will be needed to operate the new *təməsew̓txʷ* Aquatic and Community Centre. Another key budget driver includes third-party funding like the Provincial Government support from the Growing Communities Fund and opportunities for other grants.

Over the last several months Council has been working through a strategic planning process to identify its priority work areas for the next few years. On May 8, 2023, Council adopted [this plan](#).

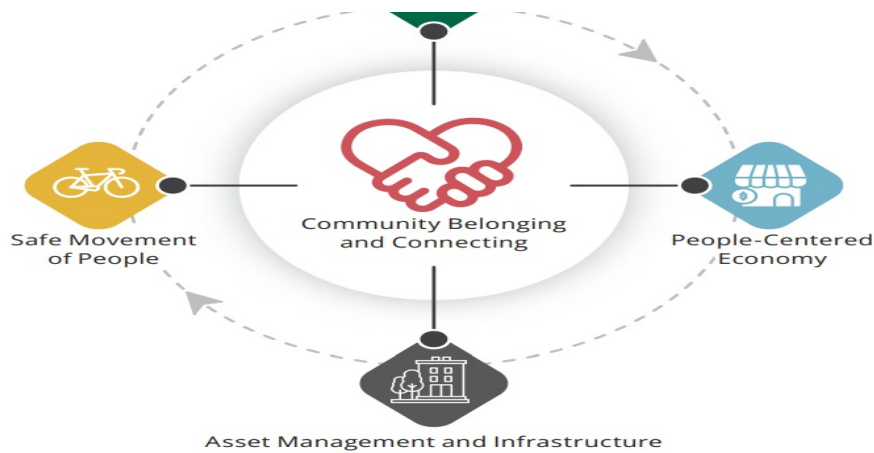
The 2023-2026 Strategic Priorities Plan identifies five areas of focus:

Homes and Housing Options



City Budget 2024

Be Heard New West City



These priorities are grounded by several contexts through which all work should be considered: reconciliation, public engagement, climate action and environment, and diversity, equity, inclusion, and anti-racism (DEIAR).

It is expected that the **2024 City Budget will include additional resources for these focus areas**. Also, City staff have typically structured the annual budget around Council's priorities to show how money is being allocated.

In considering how City funds are allocated, **what is your level of support for using Council's five strategic priorities, as listed above, as a guide for prioritizing spending and how the City's budget is structured?**

(Choose any one option)

- Support
- Somewhat support
- Neither support nor do not support
- Somewhat do not support
- Do not support

OPTIONAL: Please share why you chose that answer or any comments about Council's new strategic priorities.

An overarching goal of the City's budget is to maintain the financial health of the City. The work is guided by the following principles to ensure the budget is:

- **Sustainable:** Maintain assets in a state of good repair through reasonable property tax / utility rates increases, and without disruptions to services. Living within our means;
- **Adaptable:** The ability to change debt levels or leverage reserves, ability to ramp up or down on spending;
- **Stable:** Predictability of City's sustainable revenue sources and less reliance on external funding or third party funding; and
- **Accountable:** Fiscally prudent and responsible; the ability to ensure that the City's financial decisions are in the best interest of all

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interest or all.

These principles help to ensure the City has manageable levels of debt and maintains stable reserves (savings) to support reasonable year-over-year tax increases and respond to emerging priorities.

What is your level of support for these principles as a foundation for the City's financial planning?

(Choose any one option)

- Support
- Somewhat Support
- Neither support nor do not support
- Somewhat do not support
- Do not support

In general terms, how would you like to see the City make its financial planning decisions? Select one of the three options, or somewhere in between.

Questions	Plan and save for the future through a greater focus on adding to reserves (save more)	-	Balance spending on the critical needs of today, while also saving for the future (balance spending and saving)	-	Reduce contributions to reserves (savings) and focus on the needs and wants of today (save less) Note: this would lead to significant tax increases in future years.
In general terms, how would you like to see the City make its financial planning decisions?					

By law, the City of New Westminster is required to balance its annual **operating** budget. This means the City cannot borrow money, use credit, or run a deficit to pay for day-to-day operations. There are several options the City can consider in order to increase revenues or cut expenses in order to achieve this balance. **Please rank the following methods and options you would like the City to consider as a way to balance the 2024 budget.** (1= most preferred choice)

Note: You do not need to rank all of the choices.

(Rank each option)

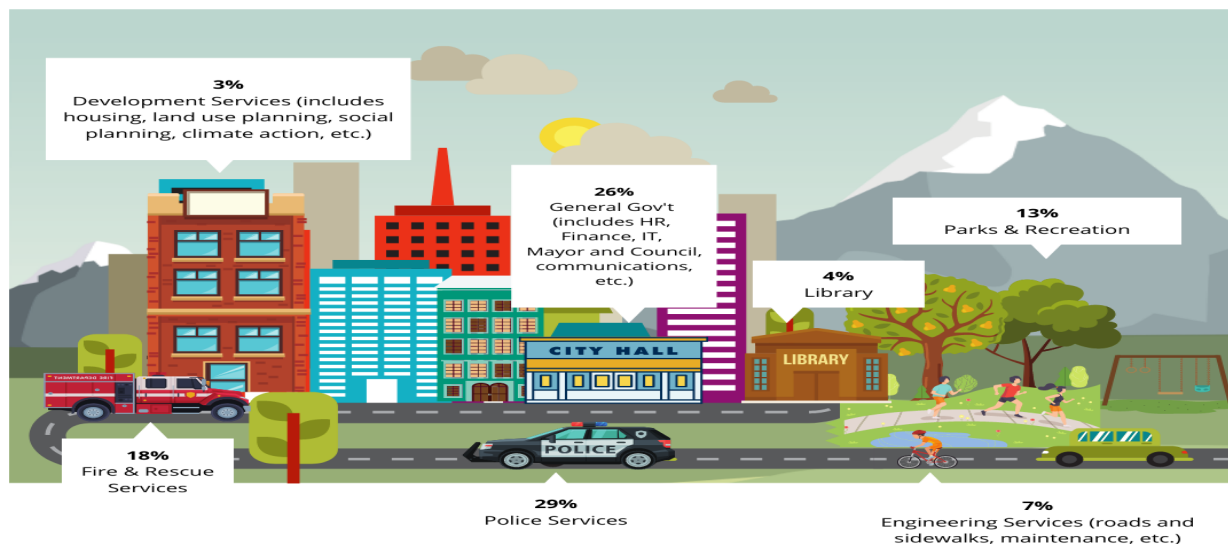
- _____ Continue to offer the same services, but not to the same level. For example, reduced hours at facilities
- _____ Increase property taxes (for both residential and business)
- _____ Increase user fees for City services that currently have fees
- _____ Introduce new user fees for some City services that currently have no fees
- _____ Postpone non-critical infrastructure projects (for example, new amenities)
- _____ Reduce the number/type of services the City offers (i.e., no longer offer some services)

Part 2: Taxation

City services are funded largely from property tax payers across New Westminster. Renters also contribute to property taxes through their rent. A portion of the money collected annually through property taxes is also sent to other authorities: the Provincial Government, Translink, Metro Vancouver, etc. The total municipal taxes collected for New Westminster is approximately \$105 million for 2023 and funding is allocated to the Operating Budget as follows:

City Budget 2024

Be Heard New West City



[Click here for more information on the services and programs your tax dollars fund.](#)

Thinking about all the programs and services that you receive and that the City of New Westminster provides, **how would you rank the value you receive for your tax dollars?**

(Choose any one option)

- Good value
- Somewhat good value
- Average value
- Somewhat poor value
- Poor value

OPTIONAL: Please tell us a little bit about why you feel that way about the value you receive for your tax dollars. Are there any particular services you feel are providing good value, or on the flip side are not providing good value?

Each year, staff provide City Council with a budget outlook, which includes a potential property tax increase. The outlook is largely driven by **fixed cost increases** due to inflation, or other **external cost increases** like emergency communications, WorkSafe compensation, insurance policy renewal, etc. In addition to inflationary cost increases, staff will work with Council for **investments** in either existing City services or new services that support delivery of Council's strategic priorities.

City Budget 2024

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With the changing financial landscape, **affordability challenges and inflation** are leaving little room to enhance existing City services, which creates **significant pressure on the City's ability** to keep property tax increases at or below inflation.

With these factors in mind, when it comes to municipal taxes, what is your preference for the tax rate for 2024 as it relates generally to service levels?

Note: if you are a renter, please consider the tax rate relative to levels of service the City is able to provide, and offer your perspective on service levels.

Examples of tax increase amounts are as follows. Note this only accounts for the portion of your total tax bill that goes towards municipal taxes:

A 4% tax increase would mean:

- \$96.00 for the year (approx. \$8.00 per month) for a strata property with an assessed value of \$647K
- \$164.00 for the year (\$13.67 per month) for an average single family home with assessed value of \$1.58M

A 5% tax increase would mean:

- \$111.00 for the year (approx. \$9.25 per month) for a strata property with an assessed value of \$647K
- \$201.00 for the year (approx. \$16.75 per month) for an average single family home with assessed value of \$1.58M

A 7% tax increase would mean:

- \$142.00 for the year (approx. \$11.83 per month) for a strata property with an assessed value of \$647K
- \$276.00 for the year (approx. \$23.00 per month) for an average single family home with an assessed value of \$1.58M

(Choose any one option)

- Increase property taxes at approximately the rate of inflation (i.e. 4% increase) with a view to maintain existing levels of service.
- Increase property taxes 5-6% to marginally increase services, programs and initiatives, including Council's Strategic Priorities.
- Increase property taxes more than 7% to increase services, programs and initiatives, including Council's Strategic Priorities.
- No property tax increase. Reduce service levels to achieve this.
- Decrease property taxes. Substantially decrease service levels to achieve this.
- Other (please specify)

Part 3: Capital Spending

The Capital Budget largely supports renewal and upgrades for existing City assets like the new community centre, or water and sewer main replacements. While the Operating Budget is about paying for day-to-day City services, the Capital Budget is about paying for long-term physical infrastructure.

Capital projects are funded from the City's reserves or savings accounts, which are funded over many years of planned contributions to ensure the money is available when infrastructure needs to be replaced. Some funding for capital projects also comes from third-party grants, such as from Translink and/or Provincial and Federal governments.

City Budget 2024

Be Heard New West City

When new initiatives or growth-related assets – such as a new electrical sub-station, a larger community centre, or a new theatre – are added to the City’s existing asset base, then the City needs to borrow money (take on debt) or take from reserves that were planned for current and future renewal of existing assets.

The level of City reserves (savings) is a key determination of the City’s financial health and long-term sustainability to maintain public infrastructure in a state of good repair. A healthy level of City reserves also helps support stable tax rates over the long-term, and helps plan for the needs of a growing population.

The City’s current five-year capital plan is estimated at over \$400 million of renewed /upgraded or new assets across New Westminster. [Click here for more information about the 2023 capital plan and an overview of planned projects.](#)

The following questions ask about your priorities within different categories of planned capital projects or spending. The types of projects listed in this section include many of the major projects identified to either start or continue in 2024. [Click here](#) for more information on the current capital plan (2023-2027), starting on Page 37.

Think about which are most important to you, and the community as a whole, and rank them in order of which you feel should get the most support / money. You do not need to rank all of the choices.

Transportation capital projects:

(1=most important, 9 = least important)

(Rank each option)

- Sidewalk repairs, new sidewalks and expanding pedestrian areas
- Road repairs and paving
- Building new sustainable transportation routes (cycling, wheeling, walking) and improving existing greenways
- Adding new bus shelters and benches at bus stops
- Public realm improvements (such as sidewalks, lighting, seating, etc.) in major pedestrian areas such as Sixth Street and Sixth Avenue in Uptown
- Traffic signal replacements and adjustments
- Street lighting renewal and improvement
- Install traffic calming measures such as speed humps, curb extensions, etc.
- Improving rail crossing safety and advancing whistle cessation

Parks improvement capital projects:

(1=most important, 10 = least important)

(Rank each option)

- Outdoor Swimming Pools - maintenance of Hume Park Outdoor Pool to extend facility service life
- Artificial Turf Sport field – replacement of end of life synthetic turf playing surface at Queen’s Park East Field
- Outdoor Fitness Equipment Stations – increase inventory of public fitness equipment across park system (part of multi-year project)

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- Park Lighting - replacement of end of life pedestrian lighting infrastructure along Westminster Quay esplanade (part of multi-year project)
- Playgrounds - repair and renewal of existing playground structures
- Public Seating - small scale projects to increase availability of public seating in parks and outdoor public spaces
- Sport Courts (tennis) – repair and maintenance of existing courts at Simcoe Park
- Spray Parks – renewal of existing spray park at Hume Park
- Tree Planting – installation of trees in parks, public lands, and city boulevards (part of multi-year project)
- Westminster Pier Park Expansion – westward expansion of park into lands dedicated to the City from adjacent development project.

Part 3: Capital Spending Continued

The following questions ask about your priorities within different categories of planned capital projects or spending. The types of projects listed in this section include many of the major projects identified to either start or continue in 2024. [Click here](#) for more information on the current capital plan (2023-2027), starting on Page 37.

Think about which are most important to you, and the community as a whole, and rank them in order of which you feel should get the most support / money. You do not need to rank all of the choices.

Facilities and amenities capital projects:

(1 = most important, 6 = least important)

(Rank each option)

- Seismic and safety upgrades to the Massey Theatre
- Contributions / support for affordable housing projects
- Repairs and upgrades to existing civic buildings and facilities to keep them in a state of good repair
- Retirement of older buildings and facilities that have reached the end of their service life
- Rehabilitation and repair to older civic buildings and facilities to extend their service life
- Contributions / support for daycare

Utilities capital projects:

(1 = most important, 8 = least important)

(Rank each option)

- Sewer separation work – creating new sewer pipes to remove stormwater from the combined sewer system (required by Province)
- Replace aging sewer mains and add new sewer mains
- Replace aging water mains and add new water mains
- Sapperton district energy system (renewable energy system for entire neighbourhood)
- Replace garbage and recycling collection trucks at end of life
- Rehabilitation and repair to sewer pump stations
- Expand Bridgenet fibre optic infrastructure
- Maintain and expand electrical infrastructure

Climate action-related capital projects:

(1 = most important, 4 = least important)

(Rank each option)

- Building retrofit and heat pump incentive programs for property owners
- Implement the eMobility Strategy with various initiatives such as technical support for EV charging in multi-family buildings, e-bike programs, etc.
- Replace City fleet vehicles with EVs when vehicles reach the end of service life
- Upgrades at City-owned buildings to reduce GHGs; for example, install more efficient HVAC systems when existing HVAC reaches end of life

OPTIONAL: Please share any comments you may have on the City's capital budget, and the types of projects you feel should be prioritized for the benefit of the community.

City Budget 2024

Be Heard New West City

From time to time, **the City may receive additional funding that was not expected** or factored into the financial plan. For example, we sometimes receive grants from the Provincial or Federal governments, we receive a portion of Provincial gambling revenue, and we recently sold carbon credits to set up the Climate Action Reserve Fund.

Similar to when you receive unexpected money in your household budget – i.e. a government credit, your income tax return, or a monetary gift – the City must decide how to allocate these funds. Like with your household budget, we could **spend the money on something practical** like a repair or home maintenance, **put the money into savings** for a future need, or **spend it on something we really want** (but may not need). Or, we could direct some of the money to each of those areas.

Generally, when the City receives such funding, how would you prefer we allocate it?

Using the table below, indicate how you would like the City to distribute any unexpected funding that may come from other levels of government or other sources. **Be sure not to allocate more than 100%!**

Note: Want to share more input about why you chose to allocate the funding this way? Contribute to the [Discussion Forum on Be Heard here!](#)

Questions	0	25%	50%	75%	100%
Pay for existing projects that are already planned					
Put the money in reserves (savings) for future needs					
Add new project(s) based on community needs and requests					
Move an existing project up in priority to deliver it faster					
Put the money directly towards keeping tax and utility rates as low as possible					
Pay down the City's debt					

If you would like to be entered into the prize draw for **one of three \$50 gift cards to a local business of your choice**, please provide the best email address for us to reach you with the prize info.

(Note: leave this blank if you do not wish to enter the draw)

Daisy DYER

From: BCA Police Boards <bcapbs@gmail.com>
Sent: Thursday, January 25, 2024 11:10 AM
To: Daisy DYER
Cc: Patrick Lalonde - New West
Subject: BCAPB 2024 Conference & AGM - Sponsorship Request

Categories: Police Board

This Message Is From an External Sender

This message came from outside your organization.

Sending on Behalf of Patricia Barnes

Mayor Patrick Johnstone
Chair, Abbotsford Police Board
c/o ddyer@nwpolice.org

Dear Mayor Johnstone:

Re: Sponsorship Request – 2024 BCAPB Annual General Meeting and Conference

The BC Association of Police Boards would like to invite you to sponsor our 2024 Conference and AGM. The 2024 Conference theme is “Resourcing the Modern Police Board”. It is being hosted by the Vancouver Police Board and will take place at the Delta Vancouver Downtown Suites, 550 West Hastings Street, Vancouver, BC, on April 11 and 12, 2024. There will be opportunities to interact in joint dialogue and information-sharing sessions.

The opportunities for sponsorships range from a coffee break at \$575 each, a breakfast at \$700, a lunch at \$850, and a welcome reception / dinner at \$1,100.

In every case, sponsors will be acknowledged in the conference program. However, if you prefer to make a generic contribution in any amount, we will be pleased to allocate your funding according to need, again with acknowledgment.

If your board is able to assist in this manner, cheques should be made payable to the **BC Association of Police Boards and forwarded to Veronica Bandet, BCAPB, 1127 Fort Street, Victoria BC V8V 3K9.**

Thank you for your consideration. We look forward to hearing from you at your convenience and if we can provide further information, please contact me at 604-862-9637 or Veronica Bandet, Administrative Assistant at 250-216-1205.

Patricia Barnes
President
BC Association of Police Boards