



## NEW WESTMINSTER POLICE BOARD

OPEN AGENDA

Tuesday, June 21, 2022 at 9:30 am

Council Chamber, New Westminster City Hall and

By Zoom: <https://us02web.zoom.us/j/88644230155>

✓ Indicates Attachment

***We recognize and respect that New Westminster is on the unceded and unsundered land of the Halkomelem speaking peoples. We acknowledge that colonialism has made invisible their histories and connections to the land. As a City, we are learning and building relationships with the people whose lands we are on.***

<b>1</b>	<b>ADOPTION &amp; PRESENTATIONS</b>	
	1.1 Land Acknowledgment	<i>Mayor Cote</i>
	1.2 Acknowledgement of Service to Police Board members Ramnarine and Hachlaf	<i>Mayor Cote</i>
	1.3 Personnel Announcements	<i>Chief Constable Jansen</i>
	1.4 Acknowledgement of Chief Constable Jansen's Order of Merit of the Police Forces	<i>Deputy Chief Constable Hyland</i>
✓	1.5 Adoption of Open Agenda: June 21, 2022	<i>Police Board</i>
<b>2</b>	<b>CONSENT AGENDA</b>	<i>Police Board</i>
✓	2.1 Approval of Open Minutes: May 17, 2022	
	2.2 Police Board Member Reports	
✓	2.3 Statistics: May 2022	
✓	2.4 Strategic Plan Tracking Document	
✓	2.5 Freedom of Information and Protection of Privacy Act Report for 2021	
	2.6 Police Board Correspondence:	
✓	2.6a JIBC Police Academy Transition Funding Letter from PSSG	
✓	2.6b Letter from Member of the Public re E-Comm	
<b>3</b>	<b>ONGOING BUSINESS</b>	
✓	3.1 Loud Vehicle Noise Follow-up Report	<i>Inspector Trevor Dudar</i>
<b>4</b>	<b>NEW BUSINESS</b>	
✓	4.1 CAPG 2022 Conference Sponsorship Request	<i>Police Board</i>
	4.2 Motion for Drew Hart to Represent NWPB at E-Comm AGM	<i>Police Board</i>
	<b>NEXT MEETING</b>	
	<b>Date:</b> Tuesday, July 19, 2022 at 9:30 am	
	<b>Location:</b> Council Chamber, New Westminster City Hall and By Zoom	
	<b>ADJOURNMENT OF OPEN MEETING</b>	



## NEW WESTMINSTER MUNICIPAL POLICE BOARD

May 17, 2022 at 9:30 a.m.  
Via ZOOM

### MINUTES of Open Meeting

<b>PRESENT:</b>	Mayor Jonathan Coté	Chair
	Ms. Heather Boersma	
	Ms. Ruby Campbell	
	Mr. Karim Hachlaf	
	Mr. Drew Hart	
	Ms. Shirley Heafey	
	Mr. Sasha Ramnarine	
<b>STAFF:</b>	Chief Constable Dave Jansen	
	Deputy Chief Paul Hyland	
	Inspector Trevor Dudar	
	A/Inspector Aman Gosal	
	Inspector Diana McDaniel	
	Inspector Andrew Perry	
	Ms. Jacqueline Dairon	Finance Supervisor
Ms. Heather Corbett	Acting Board Secretary	

The meeting was called to order at 9:33 a.m.

#### 1.1. Land Acknowledgment

Mayor Cote provided a land acknowledgement, as follows:

*We recognize and respect that New Westminister is on the unceded and unsundered land of the Halkomelem speaking peoples. We acknowledge that colonialism has made invisible their histories and connections to the land. As a City, we are learning and building relationships with the people whose lands we are on.*

#### 1.2. Introduction of New Police Board Member Drew Hart

Mayor Cote welcomed Drew Hart to the Police Board.

#### 1.3. Personnel Announcements

Chief Constable Jansen announced Inspector Diana McDaniel's retirement and recognized her service and accomplishments over her 25-year career with the NWPB.

On behalf of the Board, Mayor Cote thanked Inspector McDaniel for her leadership and service, and congratulated her on her retirement.

Chief Constable Jansen made some additional staffing announcements, as follows:

- A recent promotion process was conducted, with several promotions to Sergeant, Staff Sergeant and Inspector upcoming in June;
- Staff Sergeant Aman Gosal has been promoted to Inspector and will be taking over responsibility for the Prevention Services Division from Inspector McDaniel;
- Inspector Chris Mullin has been seconded to Transit Police to run the Integrated Professional Standards Unit; and,
- Staff Sergeant Eamonn Ward has been promoted to Inspector and will be taking over responsibility for the Support Services Division from Inspector Mullin.

**1.4. Adoption of Open Agenda: May 17, 2022**

**MOVED AND SECONDED**

THAT The New Westminster Police Board approve the May 17, 2022, Open Agenda.

**CARRIED**

**2. CONSENT AGENDA**

**2.1. Approval of Open Minutes: April 19, 2022**

**2.2. Police Board Member Reports**

**2.3 Statistics: April 2022**

**2.4 GOVERNANCE: Amendments to NWPB Governance Manual & Calendar**

**2.6 Strategic Plan Tracking Document**

**2.7 Police Board Correspondence**

**a) Call for Nominations to CAPG Board of Directors for 2022-2024**

**b) Participation in Proposed Research Project**

**d) Reappointment of Shirley Heafey and Heather Boersma to NWPB ending June 2024**

**MOVED AND SECONDED**

THAT Items 2.5 and 2.7c be removed from the Consent Agenda; and,

THAT the New Westminster Police Board approve the remaining items on the Consent Agenda.

**CARRIED**

**ITEMS REMOVED FROM CONSENT**

**2.5 GOVERNANCE: NWPD Core Operations**

In response to a question from the Police Board, Chief Constable Jansen noted that the department is at the “100% Current Deployment” level in the matrix included in the report, and that there is no current need to move down in the matrix.

**MOVED AND SECONDED**

THAT the New Westminister Police Board approve the report entitled “NWPD Core Operations” for information.

**CARRIED**

**2.7 Police Board Correspondence**

**c) Special Committee on Reforming the Police Act Report**

Mayor Cote noted that the recommendations in this report are significant in terms of policing in the province, and pointed out that the City of New Westminister had made a submission to the Special Committee, with regards to mental health.

In response to a request for feedback on the report from the Police Board, Chief Constable Jansen provided the following information:

- It is anticipated that Inspector Gosal would be tasked with building out a workplan for the Department which incorporates the forthcoming recommendations from the NWPD Organizational review and the recommendations within the Provincial review, particularly in regards to mental health and advocacy work;
- Much of the work that is generated as a result of the report’s recommendations will occur at the Provincial level rather than the local level;
- The results of the report have not yet been discussed by the municipal Chiefs, but it is anticipated that this would occur at the BCACP conference in June;
- Particular areas of interest within the recommendations include:
  - Regionalization, in terms of building a new provincial police force and its impact on local communities; and,
  - The combining of the Independent Investigations Office (IIO) and Office of Police Complaints Commissioner (OPCC) to oversee professional standards, and what role each Police Department would have in regards to this change.

Police Board members commented that it would be beneficial for the Board to receive a report later in the year, from senior management, which outlines the impacts of the Special Committee’s report on the NWPD, and to have an opportunity to engage in discussion.

**MOVED AND SECONDED**

THAT the New Westminister Police Board receive correspondence item 2.7c for information.

**CARRIED**

**3. ONGOING BUSINESS**

**There were no items.**

**4. New Business**

**4.1 Q1 Financial Report**

Jacqueline Dairon, Finance Supervisor, reviewed the Q1 Financial report and advised the Board that although the Police Department financials are currently trending under-budget as of March 31<sup>st</sup>, the forecast is that the NWPB will likely be approximately \$150K over budget at year end.

**MOVED AND SECONDED**

That the Police Board receive the March 31, 2022 Q1 financial report for information.

**CARRIED**

**ADJOURNMENT of Open Meeting**

Chair Jonathan Cote adjourned the meeting at 9:49 a.m.

**Next meeting**

The next meeting of the New Westminster Police Board will take place on June 21, 2022 at 9:30 a.m.

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MAYOR JONATHAN COTE  
CHAIR

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HEATHER CORBETT  
RECORDING SECRETARY

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# New Westminster Police Department

**PROTECTED A**

June 08, 2022

Crime Type Category <sup>1</sup>	2022 Apr	2022 May	May 3YR Avg	YTD 2020	YTD 2021	YTD 2022	YTD 3YR Avg	% Change 2022-2021
<b>Persons Offences</b>								
HOMICIDE	0	0	0	0	2	0	1	N/A <sup>2</sup>
ATTEMPTED HOMICIDE	1	0	1	1	1	2	1	100%
SEXUAL ASSAULTS	9	4	4	14	27	29	23	7%
ASSAULT-COMMON	25	37	33	140	139	139	139	0%
ASSAULT-W/WEAPON OR CBH	5	13	11	43	63	53	53	-16%
ASSAULT-AGGRAVATED	1	0	0	0	3	3	2	0%
ROBBERY	6	4	4	16	24	19	20	-21%
<b>Total Monitored Persons Offences</b>	<b>47</b>	<b>58</b>	<b>52</b>	<b>214</b>	<b>259</b>	<b>246</b>	<b>240</b>	<b>-5%</b>
<b>Domestic Violence</b>								
DOMESTIC VIOLENCE	54	62	54	248	248	252	249	2%
FAMILY VIOLENCE	14	19	23	129	109	96	111	-12%
<b>Property Offences</b>								
BREAK & ENTER-BUSINESS	15	11	14	75	116	58	83	-50%
BREAK & ENTER-RESIDENCE	7	4	3	31	19	30	27	58%
BREAK & ENTER-OTHER	5	14	11	42	27	31	33	15%
THEFT OF VEHICLE	14	13	13	66	49	75	63	53%
THEFT FROM VEHICLE	55	52	69	362	374	289	342	-23%
THEFT-OTHER OVER \$5000	2	1	1	6	4	5	5	25%
THEFT-OTHER UNDER \$5000	26	39	29	168	141	173	161	23%
MISCHIEF OVER \$5000	0	2	2	3	4	4	4	0%
MISCHIEF \$5000 OR UNDER	31	37	37	168	243	190	200	-22%
<b>Total Monitored Property Offences</b>	<b>155</b>	<b>173</b>	<b>180</b>	<b>921</b>	<b>977</b>	<b>855</b>	<b>918</b>	<b>-12%</b>
<b>Traffic Offences</b>								
<b>Collisions</b>								
COLLISION-FATAL	0	0	0	0	0	1	0	N/A
COLLISION-NON-FATAL INJURY	3	4	8	46	39	28	38	-28%
COLLISION-ALL OTHERS	46	49	34	149	153	248	183	62%
<b>Total Collision Offences</b>	<b>49</b>	<b>53</b>	<b>42</b>	<b>195</b>	<b>192</b>	<b>277</b>	<b>221</b>	<b>44%</b>
<b>215   Impaired</b>								
215 ALCOH-24HR & DRUG	1	1	2	13	19	13	15	-32%
215 ALCOH IRP FAIL & REFUSE ASD-90 DAY	9	9	7	34	56	60	50	7%
215 ALCOH IRP WARN	2	3	2	11	20	22	18	10%
IMPAIRD OP MV (DRUGS & ALCOH)	12	6	9	26	39	53	39	36%
<b>Weapons Offences</b>								
WEAPONS	7	2	5	24	33	30	29	-9%
<b>Other Non-Criminal Offences</b>								
BYLAW	13	14	38	226	139	88	151	-37%
FALSE ALARMS	91	83	67	233	198	296	242	49%
MISSING PERSONS	29	19	17	81	96	107	95	11%
MENTAL HEALTH RELATED	29	40	60	189	307	153	216	-50%
DISTURBED PERSON/ATT SUICIDE	24	28	52	329	286	165	260	-42%
SUDDEN DEATH	9	17	14	54	51	59	55	16%
DOMESTIC DISPUTE-NO ASSAULT	31	43	46	218	185	153	185	-17%

<sup>1</sup> The above statistics were extracted from LMD PRIME, General Occurrences (GOs) with CCJS Status: <=>A (all files except unfounded) or B:Z (founded). Please note that the figures reflect police records as of the day the data was originally extracted; therefore, the figures may have changed over time. The PRIME data was last reviewed on: 2022-06-08. Please contact the New Westminster Police Department - Criminal Intelligence Unit for more information.

<sup>2</sup> Undefined. Percent Change = ((new value – initial value / initial value) x 100). Division by zero is division where the divisor (denominator) is zero, where the expression has no meaning; therefore, division by zero is undefined.



# New Westminister Police Department 2022-2024 Strategic Plan Tracking

*Updated for June 21, 2022*

**We serve everyone** in our community with  
**integrity, excellence, and compassion.**

Prepared by: Deputy Chief Constable Paul Hyland



## Priority: Strengthen Community Engagement

Key Milestones By Dec 31, 2022	Owner	Status
1. Create an Indigenous Peoples engagement plan that identifies how we will engage and what we hope to learn	McDaniel	Not Started
2. Establish an NWPD diversity and community engagement team	McDaniel	On Track
3. Create a community group engagement and communications plan	Jansen	Not Started
4. Begin engaging with community groups	Jansen	Not Started

### Status Legend

**Not Started** - work on this milestone has not yet started

**On Track** - the owner expects to achieve the result this period

**Off Track** - the owner does not expect to achieve the result this period

**Complete** - the result has been achieved and accepted, no further updates will be provided

**Deferred** - the milestone has been deferred at this time



# 2022-2024 Strategic Plan Tracking



## Priority: Modernize Community Safety

Key Milestones By Dec 31, 2022	Owner	Status
1. Complete an operations review	Jansen	On Track
2. Support committees as needed to define NRPD policy and role as it pertains to homelessness, mental health, and addiction	McDaniel	On Track
3. Support the City's work on the Peer Assisted Crisis Team on addressing mental health, homelessness, and addiction	McDaniel	On Track
4. Implement Police Act recommendations	Jansen	Not Started
5. Begin implementing unbiased policing standards	Jansen	Not Started
6. Establish Key Performance Indicators (KPIs) with Board Approval	McDaniel	On Track
7. Establish Board engagement plan	Jansen	Not Started

### Status Legend

**Not Started** - work on this milestone has not yet started

**On Track** - the owner expects to achieve the result this period

**Off Track** - the owner does not expect to achieve the result this period

**Complete** - the result has been achieved and accepted, no further updates will be provided

**Deferred** - the milestone has been deferred at this time



## Priority: Invest in our People

Key Milestones By Dec 31, 2022	Owner	Status
1. Design and implement an employee engagement survey	Hyland	Not Started
2. Implement DEIAR recommendations	McDaniel	On Track
3. Pilot City performance reviews with two selected units to support growth and career planning	Andrew	On Track
4. Establish a standard on-boarding and exit interview process for staff	Andrew	On Track
5. Complete a needs assessment and business case for an HR system	Andrew	On Track
6. Retain a consultant to define a wellness program including goals, components, gaps, and recommendations	Hyland	Not Started

### Status Legend

**Not Started** - work on this milestone has not yet started

**On Track** - the owner expects to achieve the result this period

**Off Track** - the owner does not expect to achieve the result this period

**Complete** - the result has been achieved and accepted, no further updates will be provided

**Deferred** - the milestone has been deferred at this time



# New Westminister Police Department

## REPORT

**To:** Mayor Coté and Members of the New Westminister Police Board  
**Date:** June 10, 2022

**From:** Inspector Andrew Perry  
**Item #:** 2.7

**Subject:** Freedom of Information and Protection of Privacy Act Report for 2021

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### RECOMMENDATION

*That the Police Board receive this report for information.*

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### PURPOSE

The purpose of this report is to update the Board on the New Westminister Police Department's compliance with the Freedom of Information and Protection of Privacy Act (FOIPPA) and the recent Provincial amendments to FOIPPA.

### BACKGROUND

Under FOIPPA, the New Westminister Police as a public body is obliged to provide access to Police records upon request to the public and other private or public agencies, ensuring that information released or shared complies with the Act and protects the privacy of all individuals.

On November 25, 2021, significant changes were made to FOIPPA and approved. Most of these amendments have taken effect, however select amendments will come into force at a later date, to give public bodies more time to develop implementations plans. All amendments are likely to take effect at the end of 2022.

Amendments to the Act include:

- Updates to FOIPPA's data-residency provisions allowing public bodies to store personal information outside Canada;
- Requiring public bodies to have a privacy management program;
- Implementing mandatory privacy breach reporting to the Office of the Information and Privacy Commissioner of BC (OIPIC);
- Increasing penalties for offences and adding new offences for evading FOI;

- Introducing an application fee for non-personal FOI requests;
- Enabling more information sharing with Indigenous Peoples; and,
- Adding Indigenous cultural protections.

## **DISCUSSION**

### **Formal FOI Requests for the New Westminster Police**

All formal FOI requests are handled through the Freedom of Information Unit. In the year of 2021, the NWPD received 187 FOI requests from the public, an increase of 20.64% from the previous year.

**Table 1: Total number of formal FOI requests the NWPD received by year (2019-2021)**

Year	Total number of formal FOI request	Change from previous year
2021	187	20.64 %
2020	155	-43.84 %
2019	276	-8.91%

There was a decrease in the year of 2020 of -43.84% in comparison to the year of 2019. This was due to the COVID-19 Pandemic and the department's front counter being temporarily closed. This impacted our number of FOI requests substantially as the public was not aware that e-mail or faxing FOI requests were an option. Due to this, we have amended and updated our department's website to include these options.

### **Informal FOI Requests for the New Westminster Police**

All informal FOI requests are handled through the Freedom of Information Unit. These types of requests range from various agencies such as government, legal, insurance and any other public/private agencies. In the year of 2021, there was an increase of 0.26% compared to the previous year.

**Table 2: Total number of informal FOI requests the NWPD received by year (2019-2021)**

Year	Total number of informal FOI Requests	Change from previous year
2021	1,144	0.26%
2020	1,141	-23.78 %
2019	1,497	8%

There was a decrease in the year of 2020 of -23.78% in comparison to the year of 2019. Again, this was due to the COVID-19 Pandemic and various government/private agencies being closed temporarily. This effected our number in requests as our unit was receiving very few requests.

**Table 3: Total number of informal FOI requests broken down by category of requestors (2020-2021)**

<b>Category of Requestors</b>	<b>No. of Requests in 2020</b>	<b>No. of Requests in 2021</b>
ICBC	252	217
Lawyers	79	39
Insurance Agencies	24	27
Correctional Service Canada	33	25
Parole Board of Canada	24	22
Criminal Record Review Unit	21	26
Crime Victim Assist Program	68	61
BC Coroners Service	16	36
Canada Borders Service	5	10
Civil Forfeitures Office	29	15
SIBS – Security Intel Background Check	17	5
Ministry of Children and Family	347	386
Passport Canada	0	0
ATIPS/Consultation	4	5
Court Orders – Civil Litigations	69	117
RCMP Firearms	12	36
Other Police agencies	35	21
Other General	34	36
NW Animal Services	26	14
BC Gaming & Police Enforcement	0	8
Criminal Justice Branch	0	0
Privacy Impact Assessments	0	0
VT Disclosures	5	9
NW Towing	18	10
Ministry of Public Safety	20	10
CFSEU Cannabis Security Screening	3	4
All cleared Pardons	0	0
Ministry of Social Development and Poverty Reduction	0	0
Professional Standard Reviews	0	5
<b>TOTAL REQUESTORS</b>	<b>1,141</b>	<b>1,144</b>

In 2021, the time it took for the FOI unit to process an informal request was between 10 minutes to 3 hours. FOI requests were more time consuming and took anywhere from 10 minutes to 40 hours for the unit to complete. This estimate includes: searching, retrieving, analyzing, redacting and communicating with the applicant.

In February of 2021, the FOI unit initiated storing of all FOI requests electronically on a shared Drive. No breaches were reported to the NWPD and forwarded to the Office of the Information and Privacy Commissioner (OIPC) in 2020 and 2021.

Compared to the City of New Westminster, the NWPD's number of formal/informal FOI requests per year is significantly higher. Due to the COVID 19 pandemic, the FOI unit witnessed a change in volume of requests decrease in 2020 and 2021 compared to the previous years. However, this trend is not expected to last.

### **Review of FOIPPA 2021 Amendment Changes that Effect Current NWPD Practices**

The B.C. government updated its data-residency provisions to help public bodies keep pace with new technology and provide the services people expect in a modern age. Previously, the Act required that personal information be stored and accessed within Canada except under limited circumstances. With these provisions, the Act allows personal information to be disclosed outside Canada.

The NWPD conducts Privacy Impact Assessments (PIAS) for any new developing or changing system, project, program, activity or enactment. From previous PIAS, all personal information has been stored inside of Canada. The additional risk-based assessments must now be included in all PIAs.

Currently the City of New Westminster is working with lawyers, Human Resources and IT to develop a risk assessment tool. It would be recommended that the NWPD follow the City's same guidelines and methods of their risk assessment tool procedures. It is expected that the City will have this plan in place by the end of 2022.

Currently the NWPD continues to follow its privacy breach protocol by notifying management and reporting to the Office of the Information and Privacy Commissioner (OIPC). The NWPD does not utilize a specific program. This protocol can be reviewed and adjusted to comply with the new regulations and possibly implement a Privacy Management Program.

The B.C. government introduced a \$10 non-refundable application fee for general freedom of information (FOI) requests. Access to personal information requests will continue to be free of charge. The application fee is paid before a request is processed. This fee was implemented by the request of several municipalities and the Provincial Government as a tool to reduce the number of requests received.

The NWPD and Surrey Police are one of the few agencies who have implemented the \$10 fee. Several other agencies like Vancouver Police, Delta Police and Port Moody Police have decided not move forward with the fee at this time.

**CONCLUSION**

The New Westminster Police is meeting its obligations under the Freedom of Information and Protection of Privacy Act. The FOI unit continue to focus on being accountable and responsible by ensuring the use of personal information is protected in the NWPD's custody and control.

This report has been prepared by Raj Lehel - Acting FOI and Privacy Coordinator

This report was reviewed by: Inspector Andrew Perry

Approved for Presentation



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Dave Jansen  
Chief Constable



May 19, 2022  
 Ref: 630309

Chief Constables of Municipal Police Departments  
 Chief Officer Dave Jones, SCBCTA Police Service  
 Chairs of Police Boards

Dear Sirs and Madams:

**Re: JIBC Police Academy Transition Funding**

I am writing to provide an update on the new recruit funding model for municipal police recruit training in British Columbia, as we continue to work together to ensure the current delivery model at the JIBC Police Academy (JIBC PA) is sustainable.

As a result of emerging issues, Policing and Security Branch (PSB) will be working with the JIBC to implement the transition to the new funding model sooner than anticipated. Municipalities may be expected to pay on a per recruit basis beginning this fiscal year 2022, and this timeline will be dependent on the results of the financial planning to be completed by the JIBC. Of note, the City of Surrey will be contributing to the costs of recruit training as soon as the Surrey Police Service sends new recruits to the JIBC PA in May 2022.

PSB has encouraged the JIBC to consider cost mitigation strategies and to ensure that any decisions that may have a significant fiscal impact are made in consultation with police boards and chief constables, particularly through the Police Academy Chiefs Committee (PACC). I have also asked the JIBC to consider advancing efforts immediately to finalize the cost per recruit amount and to communicate these results in the near future, so that municipalities can plan to build these costs into their budgets.

.../2



I trust that we can continue to work together to ensure that the JIBC PA is able to meet recruit training demands and I have recommended that the JIBC PA prepare a budget that will help answer any questions regarding ongoing expenses and existing sources of revenue, as the transition to the new funding model unfolds. If you have any questions regarding the new funding model or would like to meet to discuss the information in this letter, please contact Wendy Sutherland, Senior Program Manager ([Wendy.Sutherland@gov.bc.ca](mailto:Wendy.Sutherland@gov.bc.ca)) or David Pilling, A/ Executive Director, Municipal Policing, Governance and Oversight Division ([David.Pilling@gov.bc.ca](mailto:David.Pilling@gov.bc.ca)).

Regards,



Wayne Rideout  
Assistant Deputy Minister  
And Director of Police Services  
Policing and Security Branch

Pc Chief Officer Deborah Doss-Cody, Stl'atl'imx Tribal Police Service  
Michel Tarko, President, Justice Institute of BC

**Heather CORBETT**

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**From:** Patrick Johnstone <pjohnstone@newwestcity.ca>  
**Sent:** May-15-22 1:14 PM  
**To:** 'Norma Spence'  
**Cc:** Police Board Mailbox  
**Subject:** RE: [EXTERNAL] Ecom

!-----|  
 This Message Is From an External Sender  
 This message came from outside your organization.  
 !-----!

Hello Norma,

Sorry for being so tardy in replying. It has been a busy week.

Actually, part of why I was busy was the Lower Mainland Local Government Association meeting last week, and one of the regional discussions was around the current issues with E-Comm. The program is under-resourced, understaffed, and losing functionality. The challenges with 911 are obviously being prioritized over the non-emergency system, but I hear a lot about the frustration people are having with the non-emergency line. I can't tell you that solutions are imminent, even staffing up and training new staff will take some time if the money was to arrive right away. I can tell you local governments across the region are fully aware of the challenges and are raising alarms. I'm sorry that the system didn't work for you, but appreciate you letting me know.

As the use of E-Comm is a police operational consideration, Council does not have direct influence over that, but relies on the Police Board to help set this policy. I have cc'd the Police Board here to make them aware of your concern.

I hope you will still make an on-line report to the police using their on-line reporting if holding for E-Comm is not responsive. Even if you can't offer the video evidence, it is important that the police get a report of the incident and it is valuable for them to track trends, and may help keep your neighbors safe.

P@J  
 Patrick Johnstone  
 Councillor

City of New Westminster  
 511 Royal Avenue New Westminster, BC V3L 1H9 pjohnstone@newwestcity.ca  
 604-679-6784

-----Original Message-----

From: Norma Spence  
 Sent: Wednesday, May 11, 2022 2:07 PM  
 To: Patrick Johnstone <pjohnstone@newwestcity.ca>  
 Subject: [EXTERNAL] Ecom

CAUTION: This email originated from outside of the City of New Westminster's network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Patrick

I'm just wondering what your views are on Ecom. Ron's car was broken into in my driveway. I tried to report the incident but was on hold so long I gave up. While on hold the message said to use the internet so I tried that but because I had the incident on video the system would not let me. Next day, I tried again but again was on hold too long. I'm not feeling good about the Ecom system.

Has New West ever considered not using Ecom?

Norma Spence



# New Westminister Police Department

## REPORT

**To:** Mayor Coté and Members of the New Westminister Police Board  
**Date:** June 21, 2022

**From:** Inspector Trevor Dudar  
**Item #:** 3.1

**Subject:** Loud Vehicle Noise – Follow-up Report

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### RECOMMENDATION

That the New Westminister Police Board receives this follow-up report for information.

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### BACKGROUND

In June 2021, the Mayor's Office and the New Westminister Police Department (NWPD) received emails expressing concern about vehicles creating loud noise, generated by modified or unmaintained exhaust systems or engines, while travelling through downtown New Westminister.

In October 2021, a report was submitted to the New Westminister Police Board that addressed the following specific points related to loud vehicle noise:

- 1) Scope of the issue
- 2) Vehicle Noise Standards
- 3) Enforcement and Powers
- 4) Vehicle Inspection and Decibel Meters
- 5) Case Law
- 6) Current Status and Approach

Based on the report submitted to the New Westminister Police Board, a follow-up report was requested in the spring of 2022 to address the 3 following points:

- 1) Public messaging regarding the issue
- 2) Engagement with City Bylaws
- 3) Targeted Enforcement

## **DISCUSSION**

### **1) Public Messaging**

The NWPD's Strategic Communications staff have been engaged to assist in providing a public awareness and educational component to the issue. Messaging has been created to bring awareness to owners and drivers of loud vehicles of the negative effects that loud vehicles have on the peace and livability in communities. The intent is to encourage owners and drivers to be mindful of their impact and to proactively take the appropriate action to ensure their vehicles do not create excessive noise.

Furthermore, the messaging also serves an educational component which provides the standards as legislated in the Motor Vehicle Act Regulations and the enforcement options available to the police to address loud vehicle noise. Providing the public with this information would enhance the awareness of the issue and potentially act as a deterrent for vehicle owners and drivers to comply without having any interactions with the police.

Public messaging related to loud vehicle noise commenced in the Spring of May 2022 and will regularly continue through the summer and into fall.

### **2) Engagement with City Bylaws**

There are noise standards created at both the local municipal level and at the provincial level. The noise standards at the local municipal level are regulated through the noise bylaws.

The City of New Westminster (CNW) noise bylaw as set out in Bylaw No. 6520, 1999 (A Bylaw to regulate or prohibit the making or causing of certain noises or sounds in the municipality) was determined to be under the governance of the Construction Impacts Coordinator of the City of New Westminster's Licencing and Integrated Services (CNW Integrated Services).

In April 2022, NWPD staff met with CNW Integrated Services staff to discuss the loud vehicle issue with the intent of developing a collaborative approach between both City departments to address it through both education and enforcement. CNW Integrated Services staff reported that their ability to enforce the bylaw in relation to loud vehicles is quite limited due to their function in the city. The CNW Integrated staff are not trained and equipped to be deployed in a front-line enforcement capacity and lack the ability to perform traffic stops on vehicles.

### **3) Targeted Enforcement**

The Traffic Unit's primary role is to focus on roadside safety and harm reduction offences such as aggressive driving, distracted driving, impaired driving and intersection violations. Loud vehicle noise is one of the broad range of traffic complaints the Traffic Unit is also tasked with addressing throughout the city.

In April 2022, the Traffic Unit commenced monitoring and conducting targeted enforcement in some of the areas of the city most commonly affected by loud vehicle noise, based on complaints. Furthermore, the Traffic Unit has developed plans to conduct scheduled joint-enforcement projects with the assistance of Patrol members and other partner agencies. The projects will rely on mobile patrols and static/covert operations and techniques. Depending on the circumstances, vehicle inspections may be ordered by way of a Provincial Notice and Order.

Overall, the Traffic Unit has experienced a slight decrease in loud vehicle noise complaints and an increase in enforcement and education up to this point in 2022, as compared to the same period in 2021.

In addition, the Traffic Unit supervisor has provided roll-call training to the patrol watch members with regards to the application of the Motor Vehicle Act to assist them with education and enforcement options when they encounter loud vehicles in the city.

### **CONCLUSION**

This follow-up report provides an overview of the current status and future plans for NWPD's public messaging, education and enforcement to aid in addressing the issue of loud vehicle noise in the City of New Westminster.

### **OPTIONS**

Option #1 – That the New Westminster Police Board receives this follow-up report for information.

Option #2 – That the New Westminster Police Board provide staff with other direction

Staff recommends option 1.

This report has been prepared by:



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Inspector Trevor Dudar

**Heather CORBETT**

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**From:** Canadian Association of Police Governance (CAPG) <communications@capg.ca>  
**Sent:** May-24-22 8:59 AM  
**To:** Heather CORBETT  
**Subject:** 💡 A unique sponsorship opportunity for our members

**This Message Is From an External Sender**

This message came from outside your organization.

The following message is an exclusive CAPG Membership communication sent solely to the contacts provided during your registration and/or renewal of your CAPG Membership. Please distribute this email to all relevant members of your organization.

**SPONSORSHIP OPPORTUNITY****CAPG Conference 2022 in Saskatoon!**

**Build awareness and be recognized as a leader in the world of Police Governance at  
CAPG 2022 - our first in-person event since 2019!**

Dear Heather ,

As you know, we are committed to keeping our event registration fees as low as possible to ensure that all of our members, no matter the size of their budgets, have access to the information and insights they need to be effective in their governance role. We are able to do this in part because of sponsorship contributions from our members.

**"COMMUNITY PARTNERSHIPS & ENGAGEMENT"** is the theme of our conference. This year, delegates will be given the opportunity to explore the various ways other police boards and services have collaborated creatively and meaningfully to cultivate safer communities. Our thoughtfully curated program aims to leverage the insights you have given us into police governance, along with that of policing leaders and emerging figures in the field, to give delegates a firm foundation on which to make informed policy decisions that enhance public safety.

Our members have shown a great deal of generosity and commitment throughout the years by contributing varying amounts of funds. There are several exceptional sponsorship opportunities available that have been tailored to a combined virtual and in-person experience that provide a high level of visibility for your organization. You can review our 2022 Prospectus below to find a package that fits your organization's budget and preferences.

The funds raised in support of our annual conference are used to help minimize the cost for members to attend, offset the substantial expenses associated with delivering a hybrid event, and support marketing and outreach activities to communicate with our community. In return, we offer our sponsors recognition on our website and other marketing materials as well as during the event, both at the venue and on our virtual platform.

**We are sincerely grateful for any contributions you can make. We commit to making the conference experience unique and rewarding.**

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**SPONSORSHIP**



**CAPG  
Conference  
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# CAPG's 33<sup>rd</sup> Annual Conference

September 7-11, 2022

Delta Bessborough, Saskatoon, SK

The CAPG/FNPGC Conference is the leading event in the police governance sector. The Annual CAPG Conference is held over a three-day period during which delegates are encouraged to network, discuss, engage, and discover the rich community we continue to foster. With a primary focus on building capacity, the FNPGC has developed a one-day national conference in addition to the CAPG conference for self-administered First Nations Police Governance Authorities, Commissions and Community Consultative Committees.

In 2020, the pandemic forced us to move from a physical experience to a virtual one. Engaging our delegates in meaningful ways required adjusting our programs and seeking help from experts. We were thrilled to have registered over 400 delegates for our 2020 virtual conference which proved to be a huge success. In 2021, we held a second, even more popular virtual conference.

**This year, we will return to our highly regarded in-person conference format. However, to maintain the affordability, ease, and interactive nature of our virtual events, we will simultaneously offer in-person and virtual options to our delegates.**

## Sponsorship Benefits



### BRAND VISIBILITY

#### Get Cross-Canada Exposure

Elevate your company's brand through CAPG Events. Your company name and logo will be promoted on publications, such as CAPG's public website and social media sites, as well as at the event itself.

# About CAPG

## WHO WE ARE:

The Canadian Association of Police Governance (CAPG) is the only national organization dedicated to excellence in police governance in Canada. Founded in 1989 with the goal to improve the effectiveness of civilian bodies that govern local police services, we have since grown to represent 80% of municipal police service oversight bodies throughout Canada.

## OUR MISSION:

The Canadian Association of Police Governance works collaboratively and proactively with members and partners to enhance civilian governance of policing in Canada.

## OUR REACH:

As a national association, the CAPG has a wide reach with a diverse audience. We connect with decision makers, police board executives, Chiefs of Police, business leaders, academics, and government officials throughout the country. The Canadian Association of Police Governance has over 80 active member organizations.



### CREDIBILITY

#### Consumer Influence and Perception

Enhance your reputation and forge a stronger relationship with your target audience by aligning your support for causes or missions that your target audience is passionate about.



### BUILD CONNECTIONS

#### Connect with a National Audience:

Engage with leading voices in police governance and gain access to the latest research, discussions and interests within the community.

# Why Choose Us?



Public scrutiny of policing has placed increased demands on municipal police services, and consequently on their boards and commissions, resulting in a need for constant information exchange and education for members of police governing bodies. The CAPG is the sole venue for this exchange. The CAPG offers many resources to Canada's police governance community, including a variety of webinars, events, publications, and an eLearning portal that is exclusively for members.

Since 1989, we have helped develop a network for police governance throughout Canada. Policing is a 15 billion dollar sector, and the CAPG works diligently to help improve this sector by engaging with the community and by being the trusted voice of police governance in Canada.



# Communications Strategy

Communications and marketing efforts will create maximum awareness and position the event on the national stage. The strategy will combine and integrate the following elements:

## WEBSITE

In addition to serving as a key marketing tool, it is the premier source of conference information and is regularly updated.

## DIRECT MARKETING

Frequent email blasts update registered delegates with general information, latest news, key dates, and program and speaker details. This ensures delegates remain engaged leading up to the conference.

## MARKETING COLLATERAL

Branded electronic and printable materials will be used to endorse our conference, highlighting key activities and speakers. These will be shared via direct email and the conference website.

## MEDIA COVERAGE

Our events are covered by various media publications.

## SOCIAL MEDIA

This will be used to create excitement around the event and speakers. LinkedIn, Twitter, and Facebook will all play a major role in the campaign. Event hashtags will be utilized to encourage delegate interaction and create an additional layer of engagement.



# CAPG 2022 Sponsor Streams

## CHAMPION SPONSOR \$10,000

Prioritized listing as a Champion Sponsor on all printed and online media, including the conference website, program and/ or schedule- at-a-glance, e-blasts, and post-conference report. Also includes:

1. Five (5) minute speaking opportunity to introduce one keynote speaker.
2. Two (2) complimentary conference registrations including evening activities.
3. One (1) insert in delegate welcome bags.
4. Company logo featured on main page of website and virtual attendee hub.
5. Logo on banner in plenary room.
6. Logo on poster at registration desk.
7. Logo and recognition at one (1) evening activity.
8. Prioritized Recognition on social media.
9. Option of exhibitors' table

*We strive to make all of our events a valuable experience for our sponsors. We offer five unique levels of sponsorship to meet a variety of budgets and objectives. Additionally, we recognize that your sponsorship needs may be unique, and we look forward to working directly with you to create a customized package.*

## ADVOCATE SPONSOR \$5,000

Prioritized listing as Advocate Sponsor on all printed and online media, including the conference website, program and/ or schedule- at-a-glance, e-blasts, and post-conference report. Also includes:

1. Listing on website and virtual attendee hub.
2. One (1) complimentary conference registration, including evening activities.
3. Logo on banner in plenary room.
4. Recognition on CAPG's social media profiles.

## CULTIVATOR SPONSOR \$2,500

Listing as a Cultivator Sponsor on all printed and online media, including the conference website, program and/ or schedule- at-a-glance, e-blasts, and post-conference report. Also includes:

1. Logo on banner in plenary room.
2. Recognition on CAPG's social media profiles.

## FRIEND SPONSOR \$1,000

Listing as a Friend Sponsor on all printed and on-line media, including the conference website, program and/ or schedule- at-a-glance, e-blasts, and post-conference report.

## PEER SPONSOR \$250-500

1. Listing on the CAPG website.
2. Listing in conference program.
3. Listing in post-conference report.

## FOCUS YOUR RESOURCES.

Police services, Municipalities, and Canadians support outsourcing non-core police services



### A public opinion poll revealed:

- 89% of municipal decision makers and 95% of police services polled consider private security providers a good fit for their community.

- 95% of municipal decision makers and 97% of the police services polled would hire Commissionaires over private security providers with the same qualifications.



# Stay Connected & Informed:

## EXHIBITOR PACKAGE \$500

Exhibitors are given an exclusive opportunity to build a dedicated space to express themselves and personally connect with delegates.

## SHOWCASE YOUR BRAND



### PERSONAL CONTACT

Bringing a face and name to your brand will foster relationships with your audience.



### EDUCATION

Learn what's happening in Police Governance and how you can be part of it.



### GENERATE LEADS

A one-stop exhibition enables you to secure qualified leads in one place.



### SALES

Promote new services or demonstrate new products and equipment.



### PRESENCE

Show your commitment and support the community that supports your business.



### BUZZ

With the undivided attention of your audience, launch a new product, service or marketing campaign!



# Sponsor the 8th Annual First Nations Police Governance Conference

**September 8, 2022**

The First Nations Police Governance Council (FNPGC) was established in 2014 by directors and members of the Canadian Association of Police Governance (CAPG). With a primary focus on building capacity, the FNPGC has developed an annual national conference for self-administered First Nations Police Governance Authorities, Commissions and Community Consultative Committees. *Over 300 delegates registered to attend the 2021 Virtual FNPGC One-Day Conference*

## **FNPGC ALLY SPONSOR PACKAGE - \$1,000**

Prioritized listing as Ally Sponsor on all printed and online media, including the conference website, program and/or schedule- at-a-glance, e-blasts, and post-conference report. Also includes:

1. One (1) complimentary conference registration
2. Logo on banner in plenary room.
3. Recognition on CAPG's social media profiles.





# Additional Sponsorship and Cross-Promotion opportunities

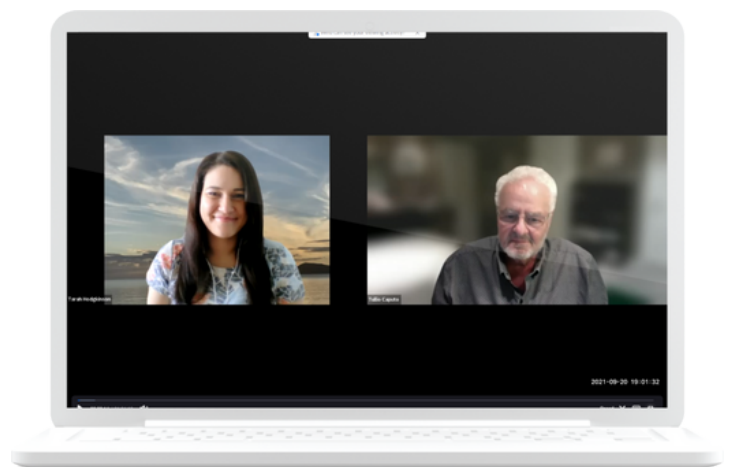
Promote your event/business on our platform and vice versa. Contact us for specific pricing and sizes or our contra packages.

## **BECOME A MEDIA SPONSOR**

Promote our events on your platform and have your logo showcased as a "Media Sponsor" during on our website and in conference promotional material

## **MONTHLY WEBINARS SERIES**

Our webinars bring CAPG stakeholders and partners together to explore a variety of themes of interest to our community. Our aim is to provide concrete resources to boards and other stakeholders to help in the development of effective governance.



## **QUORUM - Weekly Governance Newsletter**

CAPG's popular in-depth weekly news clipping service offered to our growing extended community of over 1400 subscribers. Through Quorum, you have the chance to build awareness and recognition of your brand among hundreds of police governance professionals. Quorum offers an open rate 3 percent higher than that of the industry average.

# Host Canada's only national police governance conference in your city!

## A UNIQUE OPPORTUNITY TO SHOWCASE THE WORK YOU'RE DOING IN POLICE GOVERNANCE

Together, the Host and CAPG have a unique opportunity to showcase Canadian governance of policing at its very best. That's why your branding and expertise will be featured throughout the conference in order to provide insight, support, credibility and networking opportunities for everyone. Some of those opportunities include:



- Working with the CAPG Conference Committee and the CAPG Executive Director to oversee all aspects of planning, budgeting and the development of the conference program.
- Showcase your organization with opportunities such as speaker introductions, exhibitor tables and off-site functions.
- Enjoy complimentary conference registrations for your Board, including evening activities.
- Have your logo featured in all promotional material, on any virtual platforms and in person throughout the venue

**For more information on the current benefits, duties and financial obligations involved in hosting a future conference, please view our [2023 Request for Proposals](#) or contact us.**

# Contact the CAPG

## MORE ADVERTISING = MORE DISCOUNTS

If you are interested in advertising through multiple CAPG outlets please contact us to discuss how we can meet your advertising needs and to apply further discounts to your unique package.



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## Why Sponsor Us?

CAPG sponsorship provides organizations the ability to increase exposure, build relationships and enhance their image with the community. We offer competitive opportunities for your brand to get recognized. Join our community!

