

2015

New Westminster Police Department Annual Report ••••••• We're here for you



# Community PROGRESSIVE Leadership TEAMWORK Innovation PARTNERSHIPS Accountability

#### **OUR VISION**

New Westminster: A safe community to live, work and play.

#### **MISSION STATEMENT**

**Keeping New Westminster safe and secure.** 

# MESSAGE FROM THE CHIEF

#### **DAVE JONES**

Chief, New Westminster Police Department

On behalf of all the men and women of the New Westminster Police Department, I am pleased to present the 2015 Annual Report to the community and our members.

With the aim of improving services and leveraging new technology, a number of new initiatives were launched in 2015. The creation of Prevention Services and the expansion of our Mental Health Unit have made the assistance heavily relied on by residents even more accessible. Better yet, the numerous units working together under Prevention Services are better able to collaborate and strategize, making the support we offer citizens both comprehensive and integrated.

The New Westminster Police Department looks to the latest technology when it can improve services or save valuable resources. Both of these benefits were realized with the launch of our very own mobile application and the adoption of dual fuel patrol vehicles. These new tools have reduced our carbon footprint, provided fuel cost savings, and enabled us to disseminate important news to residents at a moment's notice.



We will continue to serve our unique and diverse community with a passion for policing and a strong commitment to community safety. Thanks to the involvement of residents, the Police Board, members, staff, and volunteers, who continue to assist us in finding ways to improve and grow with the needs of the community.



# MESSAGE FROM THE CHAIR OF THE POLICE BOARD

#### **MAYOR JONATHAN X COTE**

Chair, New Westminster Police Board

This past year has been another successful partnership between the Police Board, residents, and New Westminster senior management team. The Police Board provided civilian oversight, strategic direction, and worked with the diverse communities of the city to see how the department could best meet their needs. Together, we work to ensure New Westminster continues to benefit from top levels of safety and service to our community.

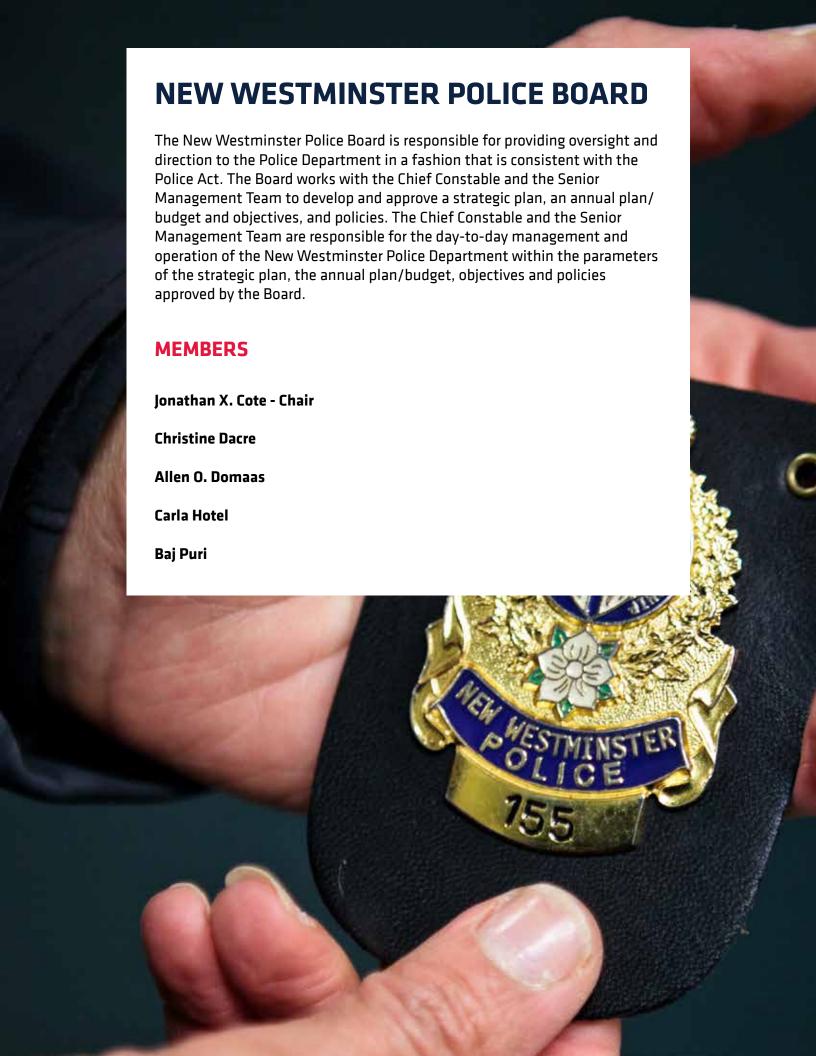
I am proud to say that I have been consistently impressed with the efforts of the uniformed and civilian staff of our police department, along with the volunteers and members of the Police Board, and their collective commitment to keeping our citizens safe.

This year, in an effort to continuously improve, creative and resourceful solutions have been brought forward. With the creation of Prevention Services, expansion of the Mental Health Unit, and the launch of MobilePD, the department continues to show its commitment to crime prevention, community wellness, and public engagement.



On behalf of the citizens of New Westminster I would like to extend a heartfelt thank you to each member, staff, and volunteer. It is because of you that New Westminster is a great city in which to live, work, and play.





## **Green Fleet**

#### REDUCING OUR CARBON FOOTPRINT

As part of the New Westminster Police Department initiative to reduce its carbon footprint, four dual fuel patrol vehicles, known as Green Fleet, were deployed.

The Green Fleet dual fuel technology employs a system which uses the gasoline fuel source to start the vehicle, then seamlessly switches over to the primary fuel source of propane. The propane fuel source is used while the vehicle is in operation, thus keeping the cost of fuel and emissions that are potentially harmful to the environment down.

The launch of Green Fleet was partnered with a new anti-idling initiative. To support this initiative, new patrol vehicles were equipped with dual battery systems designed to allow the electrical equipment to be operated without having to have the vehicle idling.

CE INTERC

PROPANI

Together, the new anti-idling initiative and Green Fleet led to a reduction of over 24% in greenhouse gas emissions. In addition to the successful reduction of greenhouse emissions, there has been a major fuel cost savings of over 36%, from \$90,916 in 2014 to \$57,989 in 2015.

The goal is to eventually have the entire fleet of patrol division vehicles equipped with the green technology, which will bring fuel costs down while substantially lowering vehicle greenhouse gas emissions.

In 2016...

We will release the New Westminster Police Department 2016 - 2019 Strategic Plan.

### **MobilePD**

#### TECHNOLOGY THAT CONNECTS COMMUNITIES

The New Westminster Police Department launched MobilePD, a free mobile application that gives the public unprecedented access to the police department. The use of mobile devices has surpassed use of personal computers, and MobilePD allows the New Westminster Police Department to reach the public on the devices they are using throughout the day.

The app helps those living and working in New Westminster stay connected wherever they are by offering mobile access to safety alerts, social media, news, crime reporting, crime maps, and resources. Anyone can download the app for free through the Apple App Store and the Google Play Marketplace.

One of the most impressive features of MobilePD is the ability to send push notifications. In the event of an emergency, an alert can be sent to residents directly through the app. No other technology gets the word out faster. Since the launch of MobilePD push notifications have been sent out about missing persons, road closures, cougar sightings, and numerous calls for public assistance in identifying individuals or coming forward as witnesses.

This technology improves the service New Westminster Police Department offers and makes engaging with the department more convenient for citizens.

In 2016...

We will promote employee health and wellness with expansion of the ladies locker rooms and reconfiguration of the fitness facilities.



## **Mental Health Unit Expands**

#### IMPROVING SERVICES TO THOSE WITH MENTAL ILLNESSES

The New Westminster Police Mental Health Unit was created in 2013 with Detective Arthur Wlodyka assigned as the first Mental Health Officer. Since its inception the unit has experienced an increased demand with approximately 80-150 referrals per month, the majority which originate from patrol officers.

The referrals concern people suffering from severe mental illness who generate excessive or high risk police contact. By providing expertise to front line officers, and connecting people with community partners such as New Westminster Mental Health, the Mental Health Unit has alleviated hundreds of police calls for service.

The Mental Health Unit has also initiated departmental mental wellness initiatives. In 2015 the New Westminster Police adopted the *Road to Mental Readiness*, a program conceived by Canada's Department of National Defence and adopted for use in police agencies by the Mental Health Commission of Canada. The program strives to improve resiliency, and long-term mental health outcomes, while reducing stigma associated with mental illness.

For these reasons, the New Westminster Police added a second Mental Health Officer that will work to build relationships with people who repeatedly come into contact with the law and to consider alternatives to the criminal justice system where appropriate. The additional officer will also enhance delivery of training and wellness initiatives within the department as it relates to mental health issues.

In 2016...

We will enhance deployment of patrol resources to provide more available police during peak call periods.



#### **PROVIDING INTEGRATED ASSISTANCE**

In 2015, the New Westminster Police Department created a new section, Prevention Services. Prevention Services was designed so that multiple units already working towards the goal of crime prevention could share resources, strategize collectively, improve communication, and provide integrated assistance to residents.

Prevention Services resides within the Administration Division and consists of: Victim Assistance Unit, Community Services Constable, Mental Health Unit, Domestic Violence Response Team, Crime Prevention Unit, and the School Liaison Officers.

These units offer a holistic approach to community safety when assisting the Patrol Division and working with the community and our partners. This holistic approach is evident when victims are met on scene with counsellors and specialists from different units working in partnership.

The New Westminster Police will continue to enhance public safety by looking for new opportunities to leverage the abilities of our diverse workforce.

# **Family Rescue**

#### **CHIEF CONSTABLE'S AWARDS**

New Westminster Police Department received an abandoned 911 call from a female who claimed on callback to have locked herself out of her residence but had since gained access and did not require police assistance. The female sounded distraught on the phone and police were dispatched to check on the welfare of the caller and her young child. After arriving at the scene members spoke with the female and quickly discovered the real reason for the 911 call was the presence of her ex-boyfriend on the rear deck of the residence whom she said was intoxicated and armed with a knife. Constable Hackman and Constable Reid located the male on the rear deck of the residence holding a large knife prompting Constable Hackman to put out a request for additional resources. All available members of the NWPD Patrol Division, Operational Support Unit, Street Crime Unit, Traffic Unit and one member of the LMD PDS responded to assist in containing the scene while taking into consideration the safety of the public including other residents of the home and neighboring homes. The male was clearly agitated as members made numerous attempts to gain compliance by having him put down the knife. He continued to go back and forth between holding the knife to his own throat and then taunting the members to shoot him. After several minutes of the male taunting the members and the members repeatedly trying to de-escalate the situation, he started walking toward police with the knife held to his own throat. Constable Darryl Newman successfully deployed his Conducted Energy Weapon causing the male to drop the ground. While members were moving in to take custody of the male he managed to regain possession of the knife and slit his own throat. Constable Reid, Constable Macdonald and Constable Hohmann immediately started providing medical intervention to the male who had suffered a large laceration to his neck and was bleeding profusely. The male was transported to hospital by BCAS. Once at the hospital the male was able to have his laceration treated by emergency doctors to bring this situation to a close.

Excellent work by Constable Hackman, Constable Newman, Constable Macdonald, Constable Reid, Constable Hohmann, Constable Scott, Constable Adam, Constable Phillips, Constable Robson, Constable Dewitt, Constable Findlay, Constable Turpin, Constable Hagen, Constable Basran, Constable Graham, Constable Dobson (RCMP), Staff Sergeant Meaden and E-Comm call taker Brenda Hughes and dispatcher Lisa McIntosh in handling this extremely dangerous and traumatic occurrence in which the accused attempted to take his own life in front of the members on scene. The quick thinking and fast actions of everyone involved saved this individuals life and brought this incident to a safe resolution.



We continue our history of collaboration with communities so that together we can identify and solve problems in New Westminster.







2014-2015 Crime Statistics	2014	2015	change 2015 vs. 2014
Total Calls for Service	23,321	23,782	2%
Criminal Code	2014	2015	
1000-Persons (Violent) Offences	720	746	4%
2000-Property Crime	3,537	3,477	-2%
3000-Other Crime	1,213	1101	-9%
Total Criminal Code	5,470	5,324	-3%
1000-Persons (Violent) Offences	2014	2015	
Homicide	2	1	4
Murder-Attempted	1	3	
Sexual Assault	24	31	•
Assault-Comm/Tresp	271	298	<b>↑</b>
Robbery	62	70	<b>↑</b>
2000-Property Crime Offences	2014	2015	
Break & Enter Business	201	190	+
Break & Enter Residence	227	177	+
Break & Enter Other	79	59	+
Motor Vehicle Theft	319	267	+
Theft from Motor Vehicle	779	733	+
Theft Other Over \$5000	17	16	+
Theft Other Under \$5000	526	523	+
Mischief \$5000 or Under	557	539	+
Fraud Related	274	294	^

Source: Police Records Information Management Environ-

3000-Other Crime	2014	2015	change 2015 vs. 2014
Breach/Bail Violation	141	176	•
Breach Probation-Adult	121	123	<b>↑</b>
Cause a Disturbance	760	617	+
Counterfeiting Currency	19	10	+
Indecent Acts/Exposures	28	44	•
4000-CDSA	2014	2015	
Total Drugs	265	299	13%
8000-9000 Municipal & Traffic	2014	2015	
Bylaw - Other	282	185	+
Bylaw - Noise	621	420	+
Domestic Dispute-No Assault	737	661	+
Assist Public/Unwanted Guest	1356	1649	<b>↑</b>
Unspecified Assistance	142	77	+
Suspicious Person/Vehicle/Occurrence	1249	1367	•
False Alarms	1428	509	+
Recovered Stolen Vehicle	103	69	+
Impaired Op MV (Drugs)	3	3	n/c
Impaired Op MV (Alcohol)	190	112	<b>4</b>
Dangerous Operation of MV	8	7	+
Collision-Non-Fatal Injury	163	179	<b>↑</b>



New Westminster Police Department