## New Westminster Police Department



## Message from the Chief Constable



I'm pleased to present you with the New Westminster Police Department's 2014 Annual Report.

It was another year of change and progress for our department. Members and civilian staff demonstrated thoughtfulness and resourcefulness as they worked hard to keep the citizens of New Westminster safe. By continuing to collaborate with citizens of the community we identified opportunities for improvement and met those challenges as a united team.

Safety on our roads is a priority, which is why this year we assembled our very own Commercial Vehicle Enforcement Unit comprised of two full time Special Constables. These members conducted numerous inspections, with the goal of increasing safety, protecting public health, the environment, and transportation infrastructure. Early benefits include numerous unsafe vehicles taken off our roads and an increased awareness in how to safely operate commercial vehicles.

Another change from the past year has been the adoption of new technology which has allowed our members to better serve the citizens of New Westminster. Frequently used documents are now available on the mobile devices that have been issued to all members. This means police can fill out and submit paperwork that would otherwise bring them back to the office to complete. The significance of this technology is that it allows members to devote more time in the community.

As we move forward, we remain committed to continuous improvement. Our ongoing engagement with citizens, community partners, and our members, contributes to our ability to develop and improve. I can say with confidence that our nearly 200 members and civilian staff are committed to providing the highest level of service to our residents and are dedicated to keeping New Westminster a safe and livable city.



## Keeping our roads safe

In September 2014, the New Westminster Police Department hired Special Constables Ryan Curtis and Randy Fullerton for the newly established Commercial Vehicle Enforcement Unit. The unit was created after identifying a need for a such a role in the community in efforts to improve road safety.

The Commercial Vehicle Enforcement Unit works either independently or jointly with the Traffic Unit to gain compliance through awareness, education, and enforcement of legislation related to commercial vehicle traffic. By gaining commercial vehicle compliance, the unit will have a positive impact on the safety of all vehicle and pedestrian traffic in the City of New Westminster.

Special Constables Curtis and Fullerton have the primary purpose of ensuring the safe operation and mechanical fitness of commercial vehicle traffic for the City of New Westminster.

The New Westminster Police will continue to improve road safety by maximizing the impact the Commercial Vehicle Enforcement Unit has in the community.

#### In 2015...

We will expand our IT Department by adding an IT Manager to help keep our department in the forefront of technological advances in policing.



#### In 2015...

We will create a Prevention Services Section by combining the expertise of our Mental Health Unit, Domestic Violence Response Team, Victim Assistance Unit, and Community Services Section. Aligning these groups will streamline the operations and deployment of these specialized resources from within the Prevention Services umbrella.

# Integration with RCMP Lower Mainland District Integrated Police Dog Service

In 2014 the New Westminster Police Department joined the largest police dog service team in North America. The New Westminster Police Department officially signed a memorandum of understanding to contribute three full-time police officers to the RCMP Lower Mainland District Integrated Police Dog Service (LMD IPDS).

The LMD IPDS is comprised of over 50 police-dog teams which are based out of Surrey, BC. The members deploy their resources on a daily basis from this location in order to provide police dog service coverage across the district. The three New Westminster Police Department members along with the other members of the LMD IPDS provide service to the entire Lower Mainland District with unprecedented 24 hour shift coverage.

As a result of our integration with the RCMP, the number of police dog service resources available to us and in turn, the citizens of New Westminster have increased exponentially. This allows us to continue to provide the highest level of service while utilizing skills and abilities of the entire LMD IPDS.

The New Westminster Police Department will continue to look for similar opportunities for partnership in order to continue to deliver the best services possible to the community.

#### In 2015...

We will work with our membership and community stakeholders to create the latest NWPD Strategic Plan. This will allow us to set our course for the next four years while we continue to evolve, collaborate and grow with our community.



## Technology at the front line

The New Westminster Police implemented two technological initiatives for 2014. The first involved creation of the "CORE" – a communications tool for sharing information and data within the police department. The CORE is a central repository of relevant and useful information to police staff including criminal intelligence, wanted or missing persons, watch summaries, policy and procedures, and much more. The CORE has become a central feature for shift briefings and has become a reliable tool to pass on intelligence and officer safety information between patrol watches.

The second initiative came about in October with the transition to BlackBerry smart phones for all police officers. These smart devices will increase productivity within the police department by providing remote access to work drives, criminal intelligence, policies and procedures, electronic forms and access to the internet to assist in field investigations. The smart phone roll out coincided with the creation of the CORE as a "one stop shop" for police officers to access critical information such as photos of prolific offenders identified through weekly intelligence meetings and crime maps highlighting hotspots of specific offences. The BlackBerry devices are secure and provide officers on the road the ability to communicate with the Watch Commander not only in the traditional sense but also through video conferencing where images of a crime scene can be shared to assist in decision-making in accessing further resources or in determining crucial investigative steps. These devices may also be used as voice recorders for obtaining statements and for photographing or capturing video of evidence that is at risk of being lost or damaged by elements beyond the control of officers on scene.

The New Westminster Police will continue to optimize the use of these new technologies for increased productivity and connectivity for our font line police officers.

#### In 2015...

We will introduce our Green Fleet by deploying dual fuel, propane and gasoline vehicles in order to bring fuel costs down while substantially lowering vehicle greenhouse gas emissions.





Message from the Mayor
Chair of the Police Board

The New Westminster Police Board works to provide good governance and strategic direction for the Police Department. Together with members and civilian staff we work to ensure New Westminster continues to be a safe place to live, work and play.

In 2014, the NWPD Senior Management Team and Board continued to make progress on three goals outlined in the Strategic Plan: reducing crime, improving communications, and optimizing use of resources. We have implemented major

initiatives to move us closer to achieving these goals. In addition to creating a Commercial Vehicle Inspection Unit and increasing our police dog service resources, we have equipped our members with mobile technology tailored to their needs. I am confident these initiatives will result in safer streets and increased departmental efficiency.

In 2015, the NWPD will introduce green technology to their fleet of vehicles and leverage expertise of numerous units by creating a Prevention Services Section. By focusing on our partnerships with residents and the broader community we can ensure our police department continues to respond to local needs and demonstrates what we value most: keeping New Westminster safe and secure.

I look forward to working with the community, the Police Board, sworn members, civilian staff and all our partners to build on our successes and continue to move the Department ahead.

#### **New Westminster Police Board**

The New Westminster Police Board is responsible for providing oversight and direction to the Police Department in a fashion that is consistent with the Police Act. The Board works with the Chief Constable and the Senior Management Team to develop and approve a strategic plan, an annual plan/budget and objectives, and policies. The Chief Constable and the Senior Management Team are responsible for the day-to-day management and operation of the New Westminster Police Department within the parameters of the strategic plan, the annual plan/budget, objectives and policies approved by the Board.

#### **Members**

Jonathan X. Coté - Chair

**Christine Dacre** 

Allen O. Domaas

Carla Hotel

Baj Puri



2012-2013 Crime Statistics	2013	2014	% Change 13-14	
Total Calls for Service	22,525	23,389	4%	
Criminal Code	2013	2014	% Change 13-14	
1000-Persons (Violent) Offences	772	729	-6%	
2000-Property Crime	3,417	3,533	3%	Ī
3000-Other Crime	1,211	1,339	11%	Ī
Total Criminal Code	5,400	5,601	4%	Ī
1000-Persons (Violent) Offences	2013	2014	% Change 13-14	
Homicide	3	2	-33%	
Murder-Attempted	1	1	0%	
Sexual Assault	30	29	-3%	
Assault-Comm/Tresp	295	273	-7%	
Robbery	59	63	7%	
2000-Property Crime Offences	2013	2014	% Change 13-14	
Break & Enter Business	218	184	-16%	
Break & Enter Residence	269	228	-15%	
Break & Enter Other	70	86	23%	Ī
Motor Vehicle Theft	210	325	55%	
Theft from Motor Vehicle	721	769	7%	Ī
Theft Other Over \$5000	5	17	240%	Ī
Theft Other Under \$5000	488	537	10%	
Mischief \$5000 or Under	615	557	-9%	
Fraud Related	245	273	11%	

Source: Police Records Information Management Environment (PRIME) CCJS Founded Offences Only-New Westminster Police Department data only.

3000-Other Crime	2013	2014	% Change 13-14	
Breach/Bail Violation	125	142	14%	-
Breach Probation-Adult	79	120	52%	•
Cause a Disturbance	774	887	15%	•
Counterfeiting Currency	23	18	-22%	•
Indecent Acts/Exposures	21	31	48%	-
4000-CDSA	2013	2014	% Change 13-14	
Total Drugs	327	267	-18%	•
8000-9000 Municipal & Traffic	2013	2014	% Change 13-14	
Bylaw - Other	309	270	-13%	•
Bylaw - Noise	546	614	12%	-
Domestic Dispute-No Assault	707	731	3%	-
Assist Public/Unwanted Guest	1223	1465	20%	B
Unspecified Assistance	137	167	22%	ı
Suspicious Person/Vehicle/Occurrence	1178	1320	12%	ŀ
False Alarms	1313	1427	9%	•
Recovered Stolen Vehicle	67	106	58%	-
Impaired Op MV (Drugs)	3	4	33%	-
Impaired Op MV (Alcohol)	195	201	3%	ı
Dangerous Operation of MV	13	8	-38%	
Collision-Non-Fatal Injury	186	158	-15%	
Collision - Damage<> \$1000	681	741	9%	



## New Westminster Police Department

555 Columbia Street New Westminster, BC V3L 1B2

T 604-525-5411

www.nwpolice.org