

NEW WESTMINSTER POLICE DEPARTMENT

2022

ANNUAL REPORT



MESSAGE FROM THE CHAIR OF THE POLICE BOARD



PATRICK JOHNSTONE
Chair, New Westminster Police Board

On behalf of the New Westminster Police Board, I am pleased to present highlights of the New Westminster Police Department's 2022 achievements.

While I only had the opportunity to join the Police Board in October of 2022, I know the New Westminster Police Department was very busy last year doing what it does best – serving the New Westminster community in support of community safety. Joining the Police Board as Chair gave me a closer look at how every day, members of the New Westminster Police Department dedicate themselves to the safety and well-being of the residents of this city. Safety, service, integrity are not only words on the emblem of the department but also a fundamental core strategy.

This year marked a change in leadership, as we welcomed Drew Hart to the Police Board. It's a time to identify new ideas, welcome new board members, and embrace new challenges. As we enter 2023, we look forward to welcoming and supporting additional new Police Board members as the department continues to prioritize accessibility, transparency, and accountability.

I hope this report helps to provide a better understanding of how the New Westminster Police Department serves the City of New Westminster and contributes to the overarching goal of community safety and well-being. I also hope it inspires residents to reach out and share any ideas they may have to improve our policing services.

Sincerely,

A handwritten signature in black ink, appearing to be 'Patrick Johnstone', written in a cursive style.

Patrick Johnstone

MESSAGE FROM THE CHIEF CONSTABLE



DAVE JANSEN

Chief Constable, New Westminster Police Department

On behalf of sworn members and staff of the New Westminster Police Department, I am delighted to present the 2022 Annual Report to the community and our members.

I am proud of everyone in the police department who demonstrate their dedication to protecting and serving the people of New Westminster, regardless of their race, gender, sexual orientation, socio-economic status, or level ability. For our 2022-2024 strategic plan, the police department is prioritizing the public's relationship with police and improving their experiences using our services. We are making strides towards a future in which each and every citizen of New Westminster can trust that we will serve them with dignity and that we will be there at the times when they need us most.

One of the ways our police department is improving experiences for the community is with the introduction of our Communication Centre as a means for community members to reach out to us for non-emergency calls. With this new system in place, we will reduce wait times and fewer calls will go unanswered.

We are also taking steps to further support the staff of the New Westminster Police Department by providing an engaging workplace that promotes health and wellness, diversity, and ongoing professional development.

Thank you for taking some time to learn more about the New Westminster Police Department. In the following pages, you will find examples of our success. We will continue to serve our wonderfully unique community with a strong commitment to community safety.

We are here for you,

A handwritten signature in black ink that reads "David Jansen". The signature is written in a cursive, flowing style.

Chief Constable Dave Jansen

Bait packages are everywhere

In December 2022 the Street Crime Unit deployed numerous bait packages on doorsteps and in mailboxes throughout the city. The packages contain technology that are helping police identify and track down those who attempt to steal the package. The bait packages are placed at a prearranged residence or mailbox in partnership with homeowners. While bait packages deter parcel theft, the public is encouraged to reduce the opportunity for thieves to steal packages. The New Westminster Police Department will use the high-tech crime-fighting tool year-round.



New Westminster Police Department joins Integrated Collision Analysis Reconstruction Service

The New Westminster Police Department expanded its participation in integrated policing programs, and joined the Lower Mainland Integrated Collision Analysis and Reconstruction Service (ICARS). ICARS is responsible for the forensic reconstruction of collisions that result in serious injury or death from Pemberton to Boston Bar, including RCMP jurisdictions and several municipal police agencies such as Abbotsford, and West Vancouver. The unit averages over 200 calls per year, and is comprised of 20 police officers that are municipally and provincially funded. Collisions involving serious injury or death in New Westminster are forensically supported by the ICARS team, while overall responsibility for the investigations rests with the New Westminster Police Department. The New Westminster Police Department participates in a number of integrated units, such as Police Dog Services, the Emergency Response Team, and the Integrated Homicide Investigation Team.



12th Street Shooting

In the early morning hours of January 2nd, 2022 New Westminster Police Department officers responded to a shooting in the 400 block of 12th Street. Multiple shots were fired into the residence and the suspects fled the scene. Thankfully, no one was injured as a result of the shooting. Numerous specialty units assisted in collecting evidence, interviewing witnesses, and canvassing for CCTV footage. After several months of investigation by the Major Crime Unit, two suspects were arrested and charges were approved relating to attempted murder, aggravated assault, and firearms offences.



Two people rescued from damaged boat on the Fraser River

On July 14th 2022, the New Westminister Police Department received a 9-1-1 call from a resident at the edge of the Fraser River saying they could hear people yelling for help and they were unsure if people had been thrown from a boat.

New Westminister Police Department officers boarded the NWPD police boat Shaw-1 and requested assistance from the Coast Guard and the Air One helicopter. They soon located a boat which had sustained significant damage. Officer saw two people aboard the boat that were in need of medical care. It was at that time officers coordinated with BC Ambulance to be waiting at a nearby dock. Officers were able to guide the sinking vessel to the dock where the two people on board disembarked and were assessed by paramedics. One person was transported to local hospital.



Drivers rewarded for good behaviour

The New Westminster Police Department's Traffic Unit promoted safe driving through positive reinforcement. Safe driving behaviours that were rewarded included: traveling within the speed limits, proper use of the student drop off and pick up zones near schools, and stopping for pedestrians at crosswalks. The goal of the initiative was to change road-user behaviour through positive reinforcement and rewarding good drivers, motorcyclists, and cyclists with gift cards. It is the second year the New Westminster Police Department has rewarded people with gift cards for obeying traffic laws. Starbucks donated gift cards to the New Westminster Police Department for the project. The Traffic Unit uses a combination of education and enforcement to encourage drivers to make safe decisions on our roads.



Citizens and police rescue man dangling from bridge

In the early morning of November 13, 2022, a man was reported to be in a state of great emotional distress on the Queensborough bridge. When officers arrived on scene the man was hanging off a ledge, on the outside of the bridge's railing. What kept the man from falling to the water below was the strength of two brave civilians who were holding on to one of his arms.

The officers relieved the citizens and comforted the man while New Westminister Fire and Rescue Services arrived on scene. New Westminister Fire and Rescue Services secured the man with a harness and with the help of the Lower Mainland Integrated Emergency Response Team successfully got the man back over the railing. The man was transported to nearby hospital for assessment and support.

“Thanks to the quick thinking and brave actions of the two civilians that were on the scene, the man on the bridge was able to safely get out of his dire situation,” says Constable Satari. “We commend them for their strength and bravery.”



NWPD Communications Support Centre

After the Police Board meeting held on July 19th, direction was given for the NWPD to collaborate with E-Comm make this transition for a portion of non-emergency calls to be handled by the staff of the New Westminster Police Department. The objective of this change is to address the needs of the New Westminster community and decrease the wait time associated with non-emergency calls. Staff will answer non-emergency calls between 8:00am and 4:00pm from Monday to Friday once resources are in place.

It is anticipated New Westminster Police Department staff could answer approximately half of all non-emergency calls made during the proposed hours.

“Receiving non-emergency police reports is essential for us to understand what residents are experiencing and where our resources should be focused,” says Sgt. Justine Thom.

Making non-emergency reports online will remain an alternative option for New Westminster residents.





NWPD by the numbers

2021 Crime Severity Index (CSI)

The CSI is the only national measure accurately comparing crime consistently across the country. It is calculated based on the amount and seriousness of the offences reported to the police. A low CSI is indicative of a relatively safe community. Index scores are compared to a baseline of 100, calculated using historical data.

NEW WESMINSTER

88

BRITISH COLUMBIA

92

CANADA

73

Police Resources in BC - 2021

	Population per officer	Cost per capita	Crime rate	Case load per officer
New Westminister Police Department	719	\$364	63	45
BC Municipal Police Agencies	573	\$448	57	33



2022 Financial Expenditures

Investigative Services

2022 \$4,686,036
2021 \$4,622,054

Patrol

2022 \$11,553,879
2021 \$11,752,793

Secondments

2022 \$6,014,454
2021 \$5,042,015

E-Comm 9-1-1

2022 \$1,596,648
2021 \$1,333,556

Total Expenses Excluding Amortization

2022 \$34,383,031
2021 \$33,410,886

Operational Services

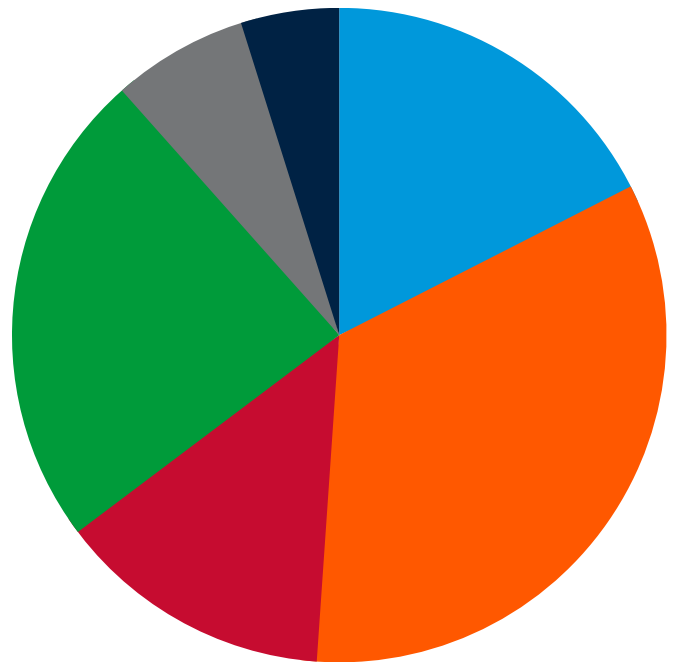
2022 \$1,669,174
2021 \$1,586,584

Community Services

2022 \$2,307,092
2021 \$2,132,528

Support Services

2022 \$8,152,394
2021 \$8,274,910





4.2 M

Social Media Impressions
2021 3.3 M



134

Media Releases
2021 95



16,625

Calls for Service
2021 17,506

15.62

Square kilometers
jurisdiction size

71

Break and Enter Residence
2021 58

697

Theft from Motor Vehicle
2021 826

224

9-1-1 Abandoned Calls
2021 214

15

Assault of a Police Officer
2021 15

475

Theft from Motor Vehicle
2021 215



Join Nextdoor, your online neighbourhood network

With Nextdoor, you can join your neighbours to keep your communities safe, access trusted information, and collaborate with the New Westminster Police Department.

- Recieve crime prevention messages based on crime trends in your neighbourhood.
- Engage with your local police department. Let us know about your crime concerns.
- Receive critical, real-time information from the New Westminster Police Department.

Neighbours can join Nextdoor by visiting nextdoor.ca or by downloading the free app.

